

# COLLISION REPAIR AND REFINISH PROGRAM STANDARDS

## **Summary of Changes**

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ASE Education Foundation 1503 Edwards Ferry Rd. N.E., Suite 401 Leesburg, VA 20176 (703) 669-6650 – www.ASEeducationfoundation.org

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#### **BACKGROUND**

### COLLISION REPAIR & REFINISH TECHNICIAN TRAINING ACCREDITATION PROGRAM

The Board of the National Institute for Automotive Service Excellence (ASE) is responsible for accreditation of automotive (automobile, collision repair & refinish, medium/heavy truck) programs at secondary and post-secondary levels. ASE will grant accreditation to programs that comply with the evaluation procedure, meet established standards, and adhere to the policies in this document. Program accreditation is under the direct supervision of the Board of Trustees and such personnel designated or employed by the ASE Education Foundation.

#### **History**

The ASE standards for automobile program certification were introduced in 1982. Standards for collision repair & refinish programs were launched in 1989 and truck standards followed in 1992. The ASE Education Foundation's role in the process was to work with industry and education to update the standards on a regular basis and evaluate programs against those standards. Based on a positive evaluation, programs are accredited by ASE for a period of five (5) years.

Effective January 1, 2021, all programs that held current NATEF program accreditation, were grandfathered as accredited by ASE until such time that they were due to renew their accreditation.

The cost to each program for accreditation will be as reasonable as possible to encourage program participation. This cost will include program evaluation materials, application (processing) fee, ETL honorarium and expenses, and on-site team evaluation materials.

#### COLLISION REPAIR & REFINISH PROGRAM STANDARDS

#### STANDARD 1 - PURPOSE

THE COLLISION REPAIR AND REFINISH TECHNICIAN TRAINING PROGRAM SHOULD HAVE CLEARLY STATED PROGRAM GOALS, RELATED TO THE NEEDS OF THE STUDENTS AND EMPLOYERS SERVED.

#### Standard 1.1 - Employment Potential

The employment potential for collision repair and refinish technicians, trained to the level for the specialty or general areas outlined in the program goals, should exist in the geographic area served by the program.

#### Standard 1.2 - Program Description/Goals

The written description/goals of the program should be shared with potential students and may include admission requirements if applicable, employment potential, area(s) of specialty training offered, and the cost of all tuition and fees. Technical qualifications of the faculty and the overall goal(s) of the program should also be included.

#### STANDARD 2 – ADMINISTRATIVE PROGRAM SUPPORT

## PROGRAM ADMINISTRATION SHOULD ENSURE THAT INSTRUCTIONAL ACTIVITIES SUPPORT AND PROMOTE THE GOALS OF THE PROGRAM.

#### **Standard 2.1 – Administrative Support**

Positive administrative support from institutional and local governing bodies should be demonstrated. Indicators of administrative support would include support for staff in-service and update training; provision of appropriate facilities; up-to-date tools, equipment, training support materials, and curriculum; and support of continuing program improvement.

#### Standard 2.2 - Written Policies

Written policies should be adopted by the administration and policy board for use in decision-making situations and to provide guidance in achieving the program goals. Policies regarding safety, liability, and lab/shop operation should be written and prominently displayed as well as provided to all students and instructors.

#### Standard 2.3 – Provision for Individual Differences

The training program should be structured in such a manner that students with different levels of cognitive and psychomotor skills can be accommodated.

#### STANDARD 3 – LEARNING RESOURCES

## SUPPORT MATERIAL CONSISTENT WITH BOTH PROGRAM GOALS AND PERFORMANCE OBJECTIVES SHOULD BE AVAILABLE TO STAFF AND STUDENTS.

#### Standard 3.1 - Service Information

Service information with current manufacturers' service procedures and specification data for vehicles manufactured within the last ten (10) years should be available. This information should be accessible to students in the lab/shop area.

#### Standard 3.2 - Multimedia

Appropriate up-to-date multimedia materials and technology should be readily available and utilized in the training process.

#### Standard 3.3 – Student Resources

Pertinent instructional texts, resources, and e-learning materials should be available for each student to satisfy the objectives of the mode of instruction used. Basic and specialty learning resources should have copyright dates that are not over six (6) years old.

#### STANDARD 4 - FUNDING

## FUNDING SHOULD BE PROVIDED TO MEET THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

#### Standard 4.1 - Funding

Adequate funding should be allocated and used for the operation of the program. The funding should be allocated by the institutional administration in conjunction with the program faculty with input from the advisory committee. Funding reports should be made available to program staff.

#### STANDARD 5 - STUDENT SERVICES

## SYSTEMATIC COUNSELING SERVICES, PLACEMENT, AND FOLLOW-UP PROCEDURES SHOULD BE USED.

#### Standard 5.1 – Pre-admission Program Advisement

Prior to program admission, a student should be counseled regarding automotive careers.

#### **Standard 5.2 – Placement**

A systematic student placement system should be used to assist students in obtaining employment in industry, related to their training.

#### Standard 5.3 – Annual Graduate Follow-up

A follow-up system should be used to determine graduates' employment location and for feedback regarding the efficiency, effectiveness, and appropriateness of training. The follow-up procedure should be designed to assure feedback regarding needed additions to or deletions from the training program, and tools and equipment. Follow-up of graduates employed outside of the collision repair and refinish industry should indicate reasons for non-collision repair and refinish service employment. When applicable, this information should be used to modify the training quality and/or content.

#### STANDARD 6 – ADVISORY COMMITTEE

## AN OFFICIALLY SANCTIONED PROGRAM ADVISORY COMMITTEE MUST BE USED TO PROVIDE INPUT ON PROGRAM GOALS.

#### Standard 6.1 – Membership

An Advisory Committee of at least five (5) industry members (not counting school personnel or educators from other schools), must convene at least two (2) working meetings a year to provide information, counsel and recommendations on behalf of the community served by the training program. This Committee should be broadly based and include former students, employed technicians, and employers. All members of the Advisory Committee should not be from the same business.

#### Standard 6.2 – Review of Student Surveys

The Advisory Committee should provide input and review student surveys.

#### Standard 6.3 – Review of Program Funding

The Advisory Committee should provide input and review funding.

#### Standard 6.4 – Review of Graduate Follow-up and Employer Surveys

Information gathered from the annual follow-up of program graduates and employer surveys should be reviewed by the Advisory Committee to assess employment potential and provide input on program modifications.

#### Standard 6.5 – Review of Course of Study

The Advisory Committee should provide guidance and approve all tasks added to or removed from the mandatory task list required for the program accreditation areas being sought.

#### Standard 6.6 – Review of Tools, Equipment, and Facilities

The Committee should conduct annual inspections of tools and equipment to assure they are upto-date and comparable to industry standards for quality and safety. The Advisory Committee should review information from safety inspections and conduct an annual evaluation of the facilities to assure compliance with local, state and federal safety and environmental rules and regulations. Additionally, the committee should review all safety practices for appropriateness in meeting program goals.

#### STANDARD 7 - INSTRUCTION

INSTRUCTION MUST BE SYSTEMATIC AND REFLECT PROGRAM GOALS. A TASK LIST AND SPECIFIC PERFORMANCE OBJECTIVES WITH CRITERION REFERENCED MEASURES MUST BE USED.

#### Standard 7.1 - Program

The training program should progress in logical steps, provide for alternate sequences, where applicable, and be made available to each student.

#### Standard 7.2 – Preparation Time

Adequate time should be provided for teacher preparation and program development.

#### Standard 7.3 - Teaching Load

The instructor/student ratio and class contact hours should allow time for interaction on a one-to-one basis. A safe working environment should be considered when determining teacher/student ratio

#### Standard 7.4 - Course of Study

All tasks in the program task list have been given a priority rating. A specified minimum percentage of tasks rated P-1, P-2, and P-3 (Automobile and Truck programs) or HP-I and HP-G (Collision programs) must be included in the course of study, based on program's accreditation type and level. Instruction on the legal aspects and responsibilities of the service technician in areas such as Environmental Protection Agency regulations, safety regulations, OSHA regulations, and other appropriate requirements must be included in the curriculum. Instruction and practice in filling out work order forms, ordering parts, and basic record keeping should be a part of the training program. Tools and equipment must be available to perform the tasks in each of the areas for which accreditation is requested.

#### Standard 7.5 – Performance Standards and Student Progress

All instruction should be performance based, with an acceptable performance standard stated for each task. These standards should be shared with students and potential employers. A record of each student's progress should be maintained. The record should indicate tasks required for program completion and students should demonstrate competency of a task.

#### Standard 7.6 – Safety Standards

Safety instruction must be given prior to lab/shop work and be an integral part of the training program. A safety test must be included in the training program. Students and instructors should comply with personal and environmental safety practices associated with clothing; eye protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.

#### Standard 7.7 - Personal Standards

All training activities and instructional material should emphasize the importance of maintaining high personal standards.

#### Standard 7.8 - Work Habits/Ethics

The training program should be organized in such a manner that work habits and ethical practices required on the job are an integral part of the instruction.

#### Standard 7.9 - Related Instruction

Instruction in related mathematics, science, communications, and interpersonal relations should be provided and coordinated with ongoing instruction in the training program.

#### Standard 7.10 - Testing

Both written and performance-based tests should be used to validate student competency. Students should be encouraged to take industry recognized certification tests, such as the ASE Entry-Level Certification tests, the ASE Professional Certification test, and EPA-approved Section 609 credentials.

#### Standard 7.11 – Evaluation of Instruction

Instructional procedures should be evaluated in a systematic manner. This evaluation should be through regular reviews by students and the administration.

#### Standard 7.12 - On-Vehicle Service and Repair Work

On-vehicle service and repair work should be scheduled to benefit the student and supplement ongoing instruction on items specified in the task list. A student should have had instruction and practice on a specific repair task before on-vehicle service and repair work requiring that task is assigned. Vehicles donated by the manufacturers or other sources, customer-owned vehicles, and other training vehicles may be used as the primary source of on-vehicle service and repair work. Training program student-owned vehicles, school buses, and other vehicles owned and operated by the governing body of the school must not be the primary source of on-vehicle service and repair work vehicles. All vehicles in the lab/shop should have a completed industry-type work order attached to or on the vehicle.

#### Standard 7.13 - Customer Vehicles

A systematic method of collecting, documenting, and disbursing customer vehicle work repair receipts should be used. Instructional staff should not be required to collect payment for customer vehicle work repairs. (This applies only to programs that accept customer vehicles for instruction.)

#### Standard 7.14 - Articulation

Agreements between programs with equivalent competencies should be used to eliminate unnecessary duplication of instruction and foster continued study.

#### STANDARD 8 - TOOLS & EQUIPMENT

TOOLS AND EQUIPMENT USED MUST BE OF THE TYPE AND QUALITY FOUND IN THE REPAIR INDUSTRY AND MUST ALSO BE THE TYPE NEEDED TO PROVIDE TRAINING TO MEET THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

#### Standard 8.1 - Safety

Equipment and tools used in the training program must have all shields, guards, and other safety devices in place, operable, and used. Safety glasses must be worn by all students, instructors, and visitors in the lab/shop area while lab is in session.

#### Standard 8.2 – Quantity and Quality

The tools and equipment used in the training program should reflect the program goals and performance objectives. Sufficient tools and equipment should be available for the training offered. The tools and equipment should meet industry quality standards.

#### Standard 8.3 – Consumable Supplies

Sufficient consumable supplies should be readily available to assure continuous instruction.

#### **Standard 8.4 – Preventive Maintenance**

A preventive maintenance schedule should be used to minimize equipment down-time.

#### Standard 8.5 – Replacement

An annual review process should be used to maintain up-to-date tools and equipment at industry and safety standards. Student follow-up and Advisory Committee input should be used in this process.

#### Standard 8.6 – Tool Inventory and Distribution

An inventory system should be used to account for tools, equipment, parts, and supplies.

#### Standard 8.7 – Parts Purchasing

A systematic parts purchasing system should be in place.

#### Standard 8.8 – Hand Tools

Each student should have access to basic hand tools comparable to tools required for employment. Students should be encouraged to purchase a hand tool set during the period of instruction.

#### STANDARD 9 - FACILITIES

## THE PHYSICAL FACILITIES MUST BE ADEQUATE TO PERMIT ACHIEVEMENT OF THE PROGRAM GOALS AND PERFORMANCE OBJECTIVES.

#### Standard 9.1 - Training Stations

Training stations (bench and on-vehicle service and repair work) should be available in the type and number required for the performance of tasks outlined in the program goals and performance objectives.

#### Standard 9.2 - Safety

The facilities should meet all applicable safety standards and an emergency plan should be in place and posted in all classrooms and lab/shop areas.

#### Standard 9.3 – Facility Maintenance

A written maintenance program policy should be used to ensure facilities are suitable for instruction.

#### **Standard 9.4 – Housekeeping**

The classroom(s), lab/shop, and support area(s) should be kept clean and orderly.

#### Standard 9.5 - Office Space

An area separate from the lab/shop should be available and convenient for the instructor(s) to use as an office.

#### Standard 9.6 - Instructional Area

A classroom convenient to, but separate from, the lab/shop area should be available for instruction and other non-lab/shop activities.

#### Standard 9.7 - Storage

Storage areas for tools, parts, supplies, and automobiles should be sufficient to support the activities outlined in the program goals and performance objectives. Security should be provided to prevent pilferage and vandalism.

#### **Standard 9.8 – Support Facilities**

Clean-up areas should be provided for both male and female students and should be convenient to the instructional area.

#### Standard 9.9 – Ventilation

An exhaust fume removal system should be in place and operational. When appropriate, heating and cooling systems should be used to provide sufficient comfort for learning.

#### Standard 9.10 - First Aid

If allowed by school policy, a first aid kit should be in place and should be maintained and comply with local regulations and school policy.

#### STANDARD 10 - INSTRUCTIONAL STAFF

## THE INSTRUCTIONAL STAFF MUST HAVE TECHNICAL COMPETENCY AND MEET ALL STATE AND LOCAL REQUIREMENTS FOR ACCREDITATION.

#### **Standard 10.1 – Technical Competency**

Instructors must hold current ASE certification to meet the requirements of the program's type and areas of accreditation.

#### **Standard 10.2 – Instructional Competency**

Instructors should meet all state, local, or institutional teaching requirements.

#### Standard 10.3 – Technical Updating

Faculty members should be provided technical materials required to maintain their competency. Instructors must complete a specified minimum amount of technical update training each year.

#### Standard 10.4 – Substitutes

A written policy regarding the use of "substitute" instructors should be provided to all instructors.

#### STANDARD 11 - WORK-BASED LEARNING

#### WRITTEN POLICIES AND PROCEDURES MUST BE USED FOR ALL PROGRAM-SANCTIONED WORK-BASED LEARNING AND APPRECTCESHIP ACTIVITIES.

(This standard applies only to programs that are using work-based learning or apprenticeship training to meet minimum program hour requirements for the program's type and level of accreditation. A maximum of 25% of the instructional-hours requirement may be met by applicable work-based learning activities, e-learning activities, or a combination of both work-based learning and e-learning activities.)

#### Standard 11.1 - Standards

The work-based learning component must be an integral part of the automotive program where students spend part of the scheduled time, either on a daily basis or in a block-time configuration, on-site in related classroom instruction and part of the scheduled time off-site in a related and structured work environment.

#### Standard 11.2 - Agreements

All legally binding agreements should be written and signed by the student, the student's parent (if the student is under 18 years of age), the employer and the program instructor or the institution's designated work-based learning coordinator.

#### Standard 11.3 - Supervision

A supervising collision repair and refinish instructor or supervising work-based learning coordinator should be assigned responsibility, authority, and time to coordinate and monitor work-based learning components.

#### STANDARD 12 - E-LEARNING

WRITTEN POLICIES AND PROCEDURES MUST BE FOLLOWED WHEN E-LEARNING CURRICULAR MATERIALS ARE USED OUTSIDE OF SCHEDULED CLASSROOM/LAB/SHOP TIME.

(This standard applies only to programs that are using work-based learning or apprenticeship training to meet minimum program hour requirements for the program's type and level of accreditation. A maximum of 25% of the instructional-hours requirement may be met by applicable work-based learning activities, e-learning activities, or a combination of both work-based learning and e-learning activities.)

#### Standard 12.1 - Access

Students must have access to the appropriate technology needed to access e-learning materials.

#### Standard 12.2 - Curriculum and Student Progress

All content/tasks taught by e-learning must be identified and a record of each student's progress must be maintained through the use of a Learning Management System (LMS).

#### Standard 12.3 – Advisory Committee Input

E-learning, for the purpose of meeting hour requirements, should be discussed and approved by the Advisory Committee.

#### POLICIES ACCREDITATION PROCESS

#### **Program Evaluation**

The accreditation process begins with an extensive program evaluation performed by training program instructors, administrators, and advisory committee members. Members of this group compare the program to national standards and have the opportunity to make improvements before submitting the application and a summary of the evaluation to the ASE Education Foundation.

#### **Application Review**

The application for Initial Accreditation or Renewal of Accreditation is sent to the ASE Education Foundation, where it is reviewed to determine if the program qualifies for an on-site team evaluation

Programs will have a maximum of 12 months to complete the accreditation process from the date their completed application for Initial or Renewal of Accreditation is received by the ASE Education Foundation. After 12 months, the program must submit a new application. This 12-month time frame may be shortened when applying under standards that are in the process of being phased out.

#### Renewal of Accreditation

Program accreditation is valid for five (5) years. Programs seeking accreditation renewal should submit a renewal application at least six months prior to their program's accreditation expiration date. If the program has not completed the renewal process prior to the program's accreditation expiration date, the accreditation will expire, and the program will be removed from the ASE accredited programs list. Programs whose accreditation has expired will have 60 days post expiration to submit a renewal application under current program requirements. Any program whose accreditation is expired beyond 60 days must follow the Initial Accreditation application process.

#### **On-Site Evaluation**

If the program qualifies, an Evaluation Team Leader (ETL), an educator (current or retired), of an accredited program, trained by the ASE Education Foundation and with current ASE master certification credentials, is assigned to the program and an on-site visit is conducted.

#### **Recommendation for Accreditation**

When the standards are met, ASE program accreditation is valid for five (5) years from the official accreditation date issued. If a currently accredited program successfully completes the accreditation renewal process before the expiration date of the current five year accreditation timeframe, accreditation renewal does not begin until the current expiration date.

If an accredited program fails to complete the accreditation renewal process before the expiration date of the current accreditation timeframe, the program accreditation ends until the renewal process has been successfully completed.

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Programs having difficulty in meeting the hours or tools & equipment accreditation requirements should consider the following options:

- A. Borrowing equipment needed for instruction from a manufacturer, dealership or independent repair shop.
- B. Arranging for instruction on tasks requiring equipment not available in the school program at a dealership or independent repair shop.

Programs choosing option A or B are required to show documentation on where the tasks are taught, by whom, and how students are evaluated.

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#### **COLLISION REPAIR & REFINISH MINIMUM REQUIREMENTS**

- The minimum program requirements are identical for initial accreditation and for renewal of accreditation.
- Programs must meet the following hour requirements based on the areas of accreditation sought.

#### Damage Analysis/Estimating/Customer Service

- 46-50 hours combined classroom and lab-shop instructional activities
- Required for all accredited programs except those accredited in Collision Repair and Refinish Fundamentals only

#### **Painting & Refinishing**

300 hours combined classroom and lab-shop instructional activities

#### Non-Structural Analysis & Damage Repair

- 300 hours combined classroom and lab-shop instructional activities
- 75 additional hours of Welding, Cutting & Joining is also required

#### Structural Analysis & Damage Repair

- 185 175 hours combined classroom and lab-shop instructional activities
- Accreditation in Non-Structural Analysis & Damage Repair is also required

#### **Mechanical and Electrical Components**

**200 hours** combined classroom and lab-shop instructional activities

#### **Collision Repair and Refinish Fundamentals**

- **300 hours** combined classroom and lab-shop instructional activities
- Damage Analysis/Estimating/Customer Service is **not** required for programs accrediting in this area alone
- Welding, Cutting, & Joining is also not required for programs accrediting in this area alone, although programs may always include additional instructional content that exceeds the minimum requirements of accreditation

To achieve MASTER level of accreditation, programs are required to accredit in all areas except Collision Repair and Refinish Fundamentals.

- 3. The average rating on each of Standards 6, 7, 8, 9 and 10 must be a four (4) on a five-point scale. The program will not be approved for an on-site evaluation if the average is less than four (4) on any of those standards. The program should make improvements before submitting the application to the ASE Education Foundation for review. A program will be denied accreditation if the on-site evaluation team average rating on Standards 6, 7, 8, 9 or 10 is less than four.
- 4. A "YES" response must be achieved on all six (6) criteria in Standard 12 if the program is using it to meet the instructional hour requirements for the purpose of accreditation. The Page 13 of 94 Effective 1/1/20217/1/2023

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program will not be approved for an on-site evaluation if it cannot support a "YES" response to each criterion on the program evaluation form. A program will be denied accreditation if the on-site evaluation team does not give a "YES" response to all six (6) criteria in Standard 12. This applies only to programs using the provisions in Standard 12 for the purpose of meeting instructional hour requirements.

- 5. A program may not be approved for an on-site evaluation if the average rating on Standards 1-5 and 11 is less than a four on a five-point scale. A program may be denied accreditation if the on-site evaluation team average rating on Standards 1 - 5 and 11 is less than four. Approval for on-site evaluation or accreditation will be made by the ASE Education Foundation, based on the number of standards rated at 4 or 5 as well as the individual rating on any standard rated less than four.
- 6. All instructors must hold current ASE certifications in the collision repair and refinish area(s) in which he/she teachesthey teach. Instructors in programs accredited in Collision Repair and Refinish Fundamentals must hold a current ASE Non-Structural Analysis and Damage Repair (B3) certification.-
- 7. All instructors must complete twenty (20) hours of recognized automotive industry technical update training each year, relevant to their program. Automotive iInstructors may substitute ten (10) hours of documented hands-on work as a technician in a retail or fleet automotive collision repair business outside the school (e.g., part-time work or summer externship) for one (1) hour of update technical training, up to a maximum of ten (10) hours of update technical training each year, toward the annual update training requirement. The work must be related to the areas they teach and take place in the same year for which substitute credit is sought. The ASE Education Foundation reserves the right to verify all hands-on work information reported and determine whether it meets all requirements.
- 8. The program Advisory Committee, consisting of at least five (5) industry members (not counting school personnel), must conduct at least two working meetings a year. Minutes of the meetings must be provided to the on-site evaluation team for review and must reflect relevant areas of the standards as having been considered by the Advisory Committee.
- 9. The Program Standards recognize that program content requirements vary by program type and by regional employment needs. Therefore, flexibility has been built into the task list by assigning each task a priority type. Items on the Task List are broken down into two categories:
  - High Priority Individual (HP-I) is a task that requires students to demonstrate hands-on competency to the instructor on an individual (one-to-one) basis. Competency in HP-I tasks will indicate to employers that the graduate is skilled in that area. ASE program accreditation requires 9590% of the HP-I tasks to be included in the curriculum.
  - High Priority Group (HP-G) is a task that can be taught through the use of video, demonstration, team training, etc. Students should be tested on the information presented, but is not required to demonstrate hands-on competency on an individual (one-to-one) basis. Competency in HP-G tasks will indicate to employers that the graduate has been tested on the information, but may not have "hands-on"

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competency skills. ASE program accreditation requires 9085% of the HP-G tasks to be included in the curriculum.

- 10. A program that does not meet the minimum hour requirements may be eligible for accreditation if both of the following conditions are met for the areas of accreditation being sought:
  - a. Show evidence that all graduates from the previous academic year have taken the professional level ASE certification examination, and
  - b. Show documentation that 75% of those graduates passed the professional level ASE certification tests. NOTE: The ASE Entry-Level test cannot be used to meet this requirement.
- 11. The concern for safety is paramount to the learning environment. Each program has the following safety requirement preceding all related tasks:
  - Comply with personal and environmental safety practices associated with clothing and the use of gloves; respiratory protection; eye protection; ear protection; hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations.
- 12. In 1998 the Occupational Safety and Health Administration (OSHA) issued a new rule on respiratory protection. The Occupational Safety and Health Standards, Title 29 Labor, Subpart I Personal Protective Equipment Personal Protective Equipment requires employers to establish and maintain a respiratory protection program. See <a href="https://www.osha.gov/respiratory-protection">https://www.osha.gov/respiratory-protection</a> for more information.

Since the health and safety of students is a primary concern, all collision programs that seek ASE program accreditation must have their Program Administrator and Program Instructor sign the Application for Accreditation or Renewal of Accreditation, where indicated, that the school is aware of this rule (including respirator fit testing and filter changing) and to the extent required by law, is in compliance with the rule with respect to the students enrolled in the Collision Repair and Refinish Program.

- 13. The ASE Education Foundation strongly encourages programs to review and comply with the Environmental Protection Agency (EPA) Design for the Environment (DfE)/Safer Choice Project publications, which can be accessed on the website at www.epa.gov/dfe/pubs/projects/auto.
  - Best Practices for Auto Refinishers When Spray PaintingRespiratory Protection Program for Auto Refinish Ships; https://www.epa.gov/saferchoice/respiratory-protection-program-auto-refinish-shops
  - Best Practices for the Paint Mixing RoomSelf-Evaluation Checklist of Best
    Practices for Auto Refinish Shops and Schools:
     https://www.epa.gov/saferchoice/self-evaluation-checklist-best-practices-auto-refinish-shops-and-schools

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- 3. Supplied-Air Respirators in Auto Shops: Get the Best Protection: https://www.epa.gov/saferchoice/supplied-air-respirators-auto-refinishing-shops-get-best-protection
- 4. User Friendly Supplied Air Respirators: Options for Auto Refinishers Factors

  Motivating Change at Auto Refinish Shops:

  https://www.epa.gov/saferchoice/factors-motivating-change-auto-refinish-shops
- 5. Choosing the Right Gloves for Painting Cars
- 6.5. Additionally, EPA issued a Final Rule on the National Emission Standards for Hazardous Air Pollutants NESHAP (Subpart HHHHHHH) that the ASE Education Foundation recommends programs review: Paint Stripping and Miscellaneous Surface Coating Operations: (found separately at https://www.epa.gov/stationary-sources-air-pollution/paint-stripping-and-miscellaneous-surface-coating-operationshttp://www.epa.gov/ttn/atw/area/paint\_stripb.pdf)

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#### QUALIFICATIONS OF EVALUATION TEAM LEADERS (ETLs)

Evaluation Team Leaders (ETLs) are educators who have been trained by the ASE Education Foundation to lead the on-site evaluation. The ASE Education Foundation will assign an ETL once a program has been approved for an on-site evaluation. Every effort will be made to assign an ETL located close to the school to reduce the cost for the evaluation. Two additional team members, selected by the program and approved by the ETL, are required for a collision repair and refinish program on-site evaluation. (See the following page for additional information about team members and on-site teams.)

#### Persons selected as ETLs must:

- 1. have a minimum of six years of combined experience as a collision repair and refinish technician and a current or retired collision repair instructor (at least three years experience as a collision repair and refinish technician is required);
- 2. have a B.A. or B.S. in Education from a college or university recognized for teacher training by the state; and
- 3. be a current ASE certified master collision repair and refinish technician (B2-B5).

Or, if a state does not require collision repair and refinish instructors to have a B.A. or B.S. degree, the following qualifications will apply:

- 1. six years' experience as a collision repair and refinish technician,
- four years collision repair and refinish teaching experience at the secondary or postsecondary level, and
- 3. current ASE certified master collision repair and refinish technician (B2-B5).

ETL candidates who are active instructors must be directly associated with an accredited program. ETL candidates who are inactive instructors must have formerly been directly associated with an accredited program.

ETL training is valid for three years. However, an automatic three-year renewal is granted every time an ETL conducts an on-site evaluation. ETLs are required to attend additional training sessions or serve as a team member if they have not conducted an on-site evaluation within three years. This additional training is required even though the individual holds current ASE certification.

Anyone interested in becoming an Evaluation Team Leader should contact the ASE Education Foundation at (703) 669-6650, email - info@ASEeducationfoundation.org, or their state Trade & Industrial Supervisor for more details.

#### QUALIFICATIONS OF ON-SITE EVALUATION TEAM MEMBERS

The program requesting accreditation is responsible for recruiting and recommending on-site evaluation team members. The ETL must approve individuals recommended by the program. The on-site evaluation team members must be practicing collision repair and/or refinish technicians, service-collision center managers, or shop owners from businesses in the area served by the training program.

#### Team members must have:

- 1. a high school diploma or the equivalent (industry or military training may be considered as the equivalent), and
- 2. at least five years full-time experience as a general collision repair and refinish technician.

ASE collision repair and refinish certification is recommended but not required.

- The initial and renewal accreditation evaluation team is composed of three individuals: the ETL and two team members. It is recommended that the team members be from both dealer and independent repair facilities, preferably holding I-CAR Gold Class status. One team member must be from a dealership and one team member must be from and independent repair facility.
- 2. Each program requesting accreditation must also identify their choice for an alternate evaluation team member should one of the other team members be unable to participate on the date(s) of the evaluation. The alternate team member may be from a dealership, an aftermarket-independent repair facility, or a current advisory committee member who did not participate in the self-evaluation completed by the advisory committee as part of the application process. No more than one current advisory committee member can serve as a team member during the on-site evaluation.

Team members must not be former instructors of the program being evaluated or graduates of the that program within the past three-two years or relatives of the administrator or instructor.

Each program must identify their selections on the On-Site Evaluation Team Member List which is part of the application for Initial or Renewal of Accreditation.

#### TASK LIST INFORMATION

An essential element of any curriculum or training program is a valid task list. Collision Repair and Refinish technician instructors need a well-developed task list that serves as a solid base for course of study outlines and facilitates communication and articulation of their training programs with other institutions in the region.

It is a policy that the task list developed by the National Institute for Automotive Service Excellence (ASE) serves as the basis for the ASE Education Foundation task list. Panels of technical service experts from the automotive service industry and career technical education are called upon to develop and validate the task lists.

The ASE Entry-Level Certification tests are based on the ASE Education Foundation task lists. These tests can provide the student with their first industry-recognized certification through ASE.

Additional information on the development of the task list can be found in the Task List section.

Tasks may be taught at different times in the program or in more than one area. However, the hours for the tasks may be counted only once. Additional information on the development of the task list can be found in the Task List section.

All tasks have a Priority designation. The Program Standards recognize that program content requirements vary by program type and regional employment needs. Therefore, flexibility has been built into the task lists by assigning each task a priority type. The priority type simply indicates the minimum percentage of tasks that a program must include in the curriculum to be accredited. Items on the Task List are broken down into two categories:

- Ninety-five percent (9590%) High Priority Individual (HP-I) tasks must be taught
- Ninety percent (9085%) High Priority Group (HP-G) tasks must be taught

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#### TOOLS AND EQUIPMENT INFORMATION

The basic tools and equipment that <u>must</u> be available for use in the collision repair and refinish program are listed in the Tools and Equipment section. Many tools and much of the equipment are the same for some or all program areas. However, some equipment is specialized and <u>must</u> be available for use in the selected program areas. The specialized tools/equipment lists for each area are included in the Tools and Equipment section.

The student hand tool list covers all program areas. This list indicates the tools a student will need to own to be successful.

Although no brand names are listed, the equipment and tools must address the following programmatic issues:

- 1. <u>Safety</u> Equipment and tools must have all shields, guards, and other safety devices in place, operable, and used.
- 2. <u>Type and Quality</u> The tools and equipment used in an accredited program must be of the type and quality found in industry. They must also be adequate and in sufficient quantity to meet the program goals and student performance objectives.
- 3. <u>Consumable Supplies</u> Supplies should be in sufficient quantity to assure continuous instruction. Consumable supplies, such as solvents, sandpaper, etc. are not listed.
- 4. <u>Maintenance</u> A preventive maintenance schedule should be used to minimize equipment down time.
- Replacement A systematic schedule for replacement should be used to maintain up-to-date tools and equipment at industry and safety standards. Information gained from student program evaluations as well as advisory committee input should be used in the replacement process.
- Inventory An inventory system should be used to account for tools, equipment, parts, and supplies.
- Parts Purchasing A systematic parts-purchasing system should be used from work order to supplier.
- 8. <u>Hand Tools</u> Each student should be encouraged to purchase a hand tool set during the period of instruction.
- Storage Adequate storage of tools should be provided. Space for storage of the students' hand tools should be provided.

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#### **GO/NO GO STANDARDS**

The Program Standards for Initial Accreditation and Renewal of Accreditation are identical. Items listed below are considered **Go/No Go** items, and are critical for accreditation and are in **bold** print in the Collision Repair & Refinish Program Evaluation materials.

<u>6.1A</u>	Does the Advisory Committee, consisting of at least 5 members in attendance (not counting school personnel or educators from other
	programs) convene a minimum of two working meetings per year?
<u>6.6B</u>	Is the Advisory Committee included when conducting an annual evaluation of the facilities to assure adequacy in meeting program goals?
<u>7.4A</u>	Does the collision repair & refinish program provide theory and "hands- on" training for 9590% of the HP-I and 9085% of the HP-G tasks, as evidenced by cross-referencing the course of study, lesson plans, job sheets, and student progress charts?
<u>8.1A</u>	Are all shields, guards, and other safety devices in place, operable, and used?
<u>8.1B</u>	Do all students, instructors, and visitors comply with safety practices and wear safety glasses in the lab/shop area while lab is in session?
<u>8.2A</u>	Are the tools and equipment available for the tasks taught at the program level being accredited?
<u>10.1</u>	Do instructors hold current ASE certification appropriate for the program areas being accredited?
<u>10.3B</u>	Do instructors attend a minimum of 20 hours per year of recognized industry update training (or equivalent) relevant to the areas their program is accredited?

For programs using e-learning for the purpose of meeting accreditation instructional hour requirements, support for a 'YES' response must be provided for each criterion below:

<u>12.1A</u>	Is there documentation that students have access to appropriate technology for e-learning purposes?
<u>12.2A</u>	Are the content/tasks that are to be delivered via e-learning clearly highlighted in the course of study?
<u>12.2B</u>	Is there documentation that e-learning is incorporated into the content/tasks in the program plan?
<u>12.2C</u>	Do the instructional hours to be credited toward meeting up to 25 percent of the program hour requirements correlate with the vendor's average completion time for each instructional module?
<u>12.2D</u>	Is there documentation of the implementation and use of e-learning instructional materials as evidenced in a Learning Management System (LMS)?
<u>12.3A</u>	Are Advisory Committee meeting minutes available to confirm that the committee has discussed and approved e-learning?

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Programs must be able to support a <u>yes</u> response for all eight items (fourteen items if using Standard 12 – E-learning). Programs must also meet the hour requirements listed in item 2 of the <u>Collision Repair and Refinish Minimum Requirements</u> appropriate for the areas of accreditation sought. **If these responses are not achieved**, <u>do not apply for accreditation until it does</u>.

In addition, an on-site evaluation will not be scheduled unless the <u>average score</u> on each of Standards 6, 7, 8, 9, and 10 is at least a 4 on the Program Evaluation. Please refer to the Collision Repair and Refinish Program Requirements for more information.

Instructors must be ASE certified in accordance with the requirements for the program areas being accredited. Please refer to item 6 of the Collision Repair and Refinish Minimum Requirements.

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#### RECOGNITION FOR ACCREDITATION

A program approved for accreditation or renewal of accreditation will receive a certificate that includes the school's name and the expiration date of accreditation. A statement will read:

"THE INSTRUCTION, COURSE OF STUDY, FACILITIES AND EQUIPMENT OF THIS INSTITUTION HAVE BEEN EVALUATED BY THE ASE EDUCATION FOUNDATION AND MEET STANDARDS OF QUALITY FOR THE TRAINING OF COLLISION REPAIR AND REFINISH TECHNICIANS IN THE FOLLOWING AREAS:

Institutions receiving ASE program accreditation are encouraged to put the following statement on the graduate's diploma or certificate:

"The person holding this diploma has participated in a collision repair & refinish technician training program that was accredited by the National Institute for Automotive Service Excellence and has completed instruction in the following areas:

A screened ASE Education Foundation logo may be overprinted with the above statement and placed on the graduate's diploma. A logo is provided in the promotional material a program receives upon accreditation.

Programs granted initial accreditation will also receive a 24"x30" sign indicating that the training program is ASE accredited.

#### INTEGRATED ACADEMIC SKILLS RECOGNITION

The ASE Education Foundation Board of Trustees and the ASE Board of Directors has initiated a process to recognize accredited programs that are integrating academics and technical skills into the curricula. This effort should be a collaborative effort between the collision repair and refinish instructors and the academic instructors in language arts, mathematics, and science.

The ASE Education Foundation will issue a certificate of recognition to those programs that provide documentation including, but not limited to, student assignments or activities, classroom/lab instructional materials, student performance records, and interviews with academic instructors.

Programs that wish to receive recognition must complete the Integrated Academics Recognition form and return it with the application for accreditation. Documentation on integrated academic activities must be available for the ETL at the time of the on-site evaluation.

Programs may receive recognition in Language Arts, Mathematics, Science, or any combination of the three areas.

The Integrated Academic Skills – Being Relevant Matters book is available on the ASE Education Foundation website at www.ASEeducationfoundation.org

#### APPEALS AND ACTION FOR REVOCATION

#### APPEALS: PROGRAMS APPLYING FOR ACCREDITATION

A complaint received from any school concerning the procedures, evaluation or accreditation of the collision repair and refinish technician training program must be made in writing to the ASE Education Foundation in Leesburg, VA. It will be immediately referred to a Grievance Examiner who will acknowledge receipt of the complaint in writing to the complainants. Thereafter, a Grievance Examiner will investigate the complaint and prepare a report. A copy of the report will be given to the complainants and to an Appeals Committee within thirty (30) days of the receipt of the complaint.

The Appeals Committee will review the findings and recommendations of the Grievance Examiner, together with the complaint and any data supplied in connection therewith. The Appeals Committee will be empowered to dismiss the matter or to initiate such action as it may deem appropriate.

If the complainants desire to review the Appeals Committee's evaluation, they may do so at the office of the Grievance Examiner in Leesburg, VA. However, they will not be permitted to make copies of the results.

#### ACTION FOR REVOCATION: ASE ACCREDITED PROGRAMS

The Appeals Committee will also advise the ASE Education Foundation President of its judgments and recommendations for action in any cases of malpractice or misrepresentation involving the misuse of ASE program accreditation for a technician training program. Upon receipt of a complaint alleging misuse or misrepresentation by an accredited program, a Grievance Examiner will be notified. The Grievance Examiner will notify the parties against whom the complaint has been filed, in writing, indicating the alleged wrongdoing. The parties will be further advised that they may submit a written explanation concerning the circumstances of the complaint within thirty (30) days. After the Grievance Examiner has considered the complaint and received the explanation, if any, the Grievance Examiner will determine whether there is a reasonable basis for a possible wrongdoing. If the Grievance Examiner finds such a basis, the Grievance Examiner will inform the parties of the findings. At that time, the Grievance Examiner will inform the parties of their right to a hearing before an Appeals Committee. The parties will have fifteen (15) days to notify the Grievance Examiner, in writing, of their decision.

In the event the involved parties elect to be bound by the findings of the Grievance Examiner without a hearing, the Grievance Examiner will submit a written report with recommendations to the Chair of the Appeals Committee. This report will be submitted within sixty (60) days of the receipt of the waiver of a hearing. The Chair of the Appeals Committee will mail a copy of the Grievance Examiner's findings and recommendations to the parties. In the event that the involved parties elect to appear at a hearing, the Chair of the Appeals Committee will call a Board of Inquiry. This Board will consist of four ASE Education Foundation and/or ASE Board members. The Board of Inquiry will be convened in Leesburg, VA at a date and time determined by the Chair. The Board will notify the involved parties, in writing, regarding the time and place of the hearing.

The Grievance Examiner will be responsible for investigating and presenting all matters pertinent to the alleged wrongdoing to the Board of Inquiry. The involved parties will be entitled to be at the

hearings with or without counsel. The parties will be given an opportunity to present such evidence or testimony as they deem appropriate.

The Board of Inquiry will notify the Chair of the Appeals Committee of its findings and recommendations in writing within ten (10) days after the hearing is completed.

The Appeals Committee will review the findings and recommendations of either the Grievance Examiner if a hearing was waived, or the Board of Inquiry if a hearing was held. The Appeals Committee will determine if the record on the complaint supports a finding of conduct contrary to or in violation of reasonable practices. If two-thirds of the Appeals Committee so find, the Committee will recommend to the ASE Education Foundation President the appropriate sanctions or courses of action against the parties charged.

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#### **DEFINITIONS – EDUCATIONAL TERMS**

- AREA(S): Relates to one or more of the following: (1) Damage Analysis, Estimating, and
   Customer Service, (42) Structural Analysis and Damage Repair, (23) Non-Structural
   Analysis and Damage Repair (Body Components), (34) Mechanical and Electrical
   Components, (45) Painting and Refinishing, and (6) Collision Repair and Refinish
   Fundamentals.-
- 2. ARTICULATION: A formal written agreement, usually between a secondary and post-secondary institution that are geographically within a reasonable daily commuting distance of each other. The agreement will clearly denote that students completing specific secondary courses in accordance with predetermined performance criteria will have partially completed commensurate requirements for a completion certificate or diploma awarded by the postsecondary institution. Commensurate requirements could be in the form of credit equivalents, advanced placement, task completion, etc. at the post-secondary institution.
- 3. <u>CURRICULUM</u>: All the objectives of the lesson plan with respect to the content and learning activities, arranged in a sequence for a particular instructional area. An orderly arrangement of integrated subjects, activities, time allocations, and experiences which students pursue for the attainment of a specific educational goal.
- 4. <u>COMPETENCY</u>: (Hands-On) Performance of task to the level or degree specified in the performance standard and curriculum for the task.
- COMPETENCY: (Written) Understanding of task to the level or degree specified in the performance standard and curriculum for the task.
- 6. <u>CRITERION REFERENCED MEASURE(S)</u>: An exercise based on a performance objective for a task, and designed to measure attainment of that objective. (Also called performance test(s) or criterion-referenced test.)
- 7. E-LEARNING: An electronically based, instructor managed, and student driven learning process—may be outside or in place of the regularly scheduled classroom and support of lab/shop required time frame—and includes integrated and scored auditable assessment and reporting in compliance with the ASE Education Foundation's e-learning general framework criteria.
- 8. **GOAL:** A statement of the intended outcome of participation in the training program.
- LIVE WORK: The processing, assignment, and student performance of the appropriate
  tasks on vehicles donated by manufacturers or other sources, customer-owned, and other
  training vehicles.
- 10. <u>LEARNING MANAGEMENT SYSTEM (LMS)</u>: An electronically based, instructor managed, and student driven process that enhances and/or supplements learning—outside the regularly scheduled classroom and lab/shop time frame—and includes integrated and scored

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auditable assessment and reporting in compliance with the ASE Education Foundation's elearning general framework criteria.

- 11. MASTERY: (See Competency Hands On and Competency Written).
- 12. <u>OBJECTIVE, PERFORMANCE</u>: A written statement describing an intended outcome (competent task performance) in terms of student performance. (also called "behavioral" objective or instructional objective).
- 13. ON-VEHICLE SERVICE AND REPAIR WORK: The processing, assignment, and student performance of the appropriate tasks on vehicles donated by manufacturers or other sources, customer-owned, and other training vehicles.
- 14. **PERSONAL CHARACTERISTIC:** Attributes that are not readily measurable and are generally in the affective or cognitive domains.
- 15. **PRIORITY RATINGS:** Indicates the minimum percentage of tasks that a program must include in its curriculum to be accredited.
- STANDARD: "...Something established for use as a rule or basis of comparison in measuring or judging capacity, quantity, content, extent, value, quality, etc." Webster's New World Dictionary (1991)
- STANDARD (PERFORMANCE): A written specification of the results of acceptable task performance.
- STANDARD (PERSONAL): An attribute or characteristic of an individual that facilitates entry into or advancement within an occupation.
- STANDARD (PROGRAM): A specific quality or desired characteristic of a training program designed to prepare individuals for employment or advancement.
- 20. <u>TASK</u>: A psychomotor or cognitive entry-level learning activity consisting of one or more measurable steps accomplished through an instructor presentation, demonstration, visualization or a student application.
- 21. **TRAINING STATION:** An area with appropriate tools and equipment, large enough to allow the development of both safety and competency in task performance.

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- 22. **WORK-BASED LEARNING:** For ASE program accreditation purposes, work-based learning is a formalized and structured credit bearing instructional dimension of the automotive training program that is an integral part of the institution's master schedule, is available to all students at the appropriate grade level, and meets the following criteria:
  - a) A written customized training plan and performance standards that each student is expected to meet, to be signed off by the student, the student's parent or legal guardian, the authorized work-based learning site representative, and the work-based learning coordinator.
  - b) A written agreement between the sponsoring educational institution and the work-based learning site that it's in compliance with state/federal rules and regulations governing work-based learning programs.
  - c) A written plan of oversight and supervision designating who has the authority to coordinate, monitor and evaluate the work-based learning program, including individual student performance.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

<u>Must</u> or <u>shall</u> is an imperative need, duty or requirement; an essential or indispensable item; mandatory.

<u>Should</u> is used to express a recommendation, not mandatory, but attainment would increase program quality.

May or could expresses freedom to follow a suggested alternative.

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#### POLICIES ON ARTICULATION AGREEMENTS

There is no provision for articulated accreditation for collision repair and refinish programs under the Collision Repair & Refinish program standards. Regardless, ASE Education Foundation Trustee action, as well as language in the Carl D. Perkins Vocational Education Act, encourages articulation between programs at the secondary and post-secondary levels.

Articulation agreements may be entered into between any consenting institutions and are generally defined by a formal written agreement. This agreement usually defines the terms of the articulation, including, but not limited to, the terms under which a student completing specific coursework at one institution may receive credit\* from the other institution. Articulation agreements encourage, but cannot require, graduates of secondary programs to go on to post-secondary education.

\* Credit is defined as a form of recognition for work that has been completed at the secondary level. It includes, but is not limited to, granting academic credit, advanced placement, task completion, etc.

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#### PROCEDURES FOR ACCREDITATION/RENEWAL OF ACCREDITATION

#### PROCESS OVERVIEW

**NOTE**: The ASE Education Foundation recommends that programs maintain a file containing copies of all reference and documentation materials developed during all phases of the accreditation process.

#### 1. Application Materials

The program requesting accreditation can download the program evaluation form and application from the ASE Education Foundation website at <a href="https://www.ASEeducationfoundation.org">www.ASEeducationfoundation.org</a>. Initial accreditation requires the program have at least one graduated class before application submission.

Programs may begin submitting applications using the 2021-2023 standards January July 1, 20222023. Applications using the 2020-2021 requirements standards will no longer be accepted after June December 3031, 20222023.

To begin the accreditation process, the following must be completed prior to application submission:

- An extensive program evaluation must be conducted by school personnel and a minimum of (4)
   Advisory Committee members using the Program Self Evaluation form.
- Standards 1 10 and 11/12 if applicable must be rated.
- Initial Accreditation An average rating of 4 for Standards 1 10 and 11/12 if applicable is required prior to submitting the application to the ASE Education Foundation for review.

Application for Accreditation or Renewal of Accreditation includes:

- Program Evaluation Summary Sheet
- On-site Evaluation Team Member List
- Instructor Qualifications Forms and Instructor Training Forms
- Advisory Committee List
- Integrated Academics Recognition Forms (optional)
- Payment Worksheet—Purchase Order, Check, or Credit Card Authorization for Base Application
  Fee and additional fees as applicable (applications will be returned if received without payment)

#### **RENEWAL OF ACCREDITATION – Please note:**

- Programs seeking accreditation renewal must submit renewal application prior to program accreditation expiration date.
- If the program has not renewed prior to the program accreditation expiration date, the program will expire, and be removed from the ASE Education Foundation accredited programs list.
- Programs that have expired will have 60 days post expiration to submit a renewal application (under current program requirements). Any program expired beyond 60 days must follow the initial accreditation process.

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#### 2. Review of Application

The ASE Education Foundation will review the materials within 30 days. Following the review, the Program Administrator and the state Trade & Industrial Supervisor will be notified about the status of the program. The program will be identified as one of the following:

- a. Qualified for on-site evaluation for the areas listed on the application.
- b. Not qualified for an on-site evaluation at that time. The ASE Education Foundation will indicate specific improvements that must be made before the on-site evaluation can be approved.

#### 3. Evaluation Team Leader (ETL) Assigned, Program Coordinator Makes Contacts

- The ASE Education Foundation will assign an Evaluation Team Leader (ETL) to the program.
- The program administrator and primary contact will be notified of the ETL assignment; and provided with the necessary ETL contact information.
- Included with the notification of ETL assignment will be an On-site Evaluation Agreement.
   The On-site Evaluation Agreement outlines the required documentation to be provided to the ETL. This agreement must be completed and returned to the ETL and a copy provided to the ASE Education Foundation after the on-site date has been established.
- The ETL will contact the Program Coordinator to arrange a date for the on-site evaluation. It is acceptable for the Program Coordinator to initiate contact with the ETL.
- With a legitimate reason, the Program Coordinator may contact the ASE Education
  Foundation to request a different ETL. A request for a different ETL must be in writing and
  specific as to the reason for the request. (The ETL assigned must NOT be a present or former
  teacher or administrator, or a member of the Advisory Committee of the program to be
  evaluated.)
- 4. Send On-Site Evaluation Agreement, Copy of the Application, Course of Study, List of On-Site Evaluation Team Members, and Program Graduate Employer Contact Form

A copy of the items listed below must be received by the ETL at least **two weeks prior** to the on-site evaluation or the on-site must be rescheduled.

Items required prior to on-site evaluation:

- On-site Evaluation Agreement signed by the program administrator
- Copy of the Initial or Renewal of Accreditation Application
- Course of Study which includes:
  - o Syllabus for each class
  - o Tasks to be taught specified according to Priority designations HP-I, HP-G

- o Number of contact hours
- O Sequence of instruction to be included in the program
- List of training materials used in training
- o Sample evaluation form used to track student progress
- Advisory Committee minutes
  - One year's worth for initial accreditation
  - Five years' worth for renewal of Accreditation
- Program Graduate Employer Contact form

For programs using e-learning (Standard 12) to meet the hour requirements the following must be included in addition to the above list:

- Tasks and information to be taught using e-learning materials outside of classroom/lab/shop time
- Number of hours allocated to using e-learning instructional materials outside of classroom/lab/shop time correlated with vendor/developer's average completion time for each module
- Sample of the Learning Management System (LMS) used to track student progress

The On-site Evaluation Team Member List must be included for the ETL to review and approve. Once a date has been set and the on-site evaluation team members have been approved by the ETL, the program coordinator must contact the on-site evaluation team members to make arrangements for the evaluation day(s).

Program Graduate Employer Contact form with the names of 6 previous graduates must be provided. The program instructor or administrator should contact the employers prior to the on-site visit informing the employer a representative from ASE Education Foundation will be in contact with them regarding the graduate.

#### 5. On-Site Evaluation

Initial accreditation requires 2 consecutive days while students are in class for the on-site evaluation review of all the standards. However, if more than one program is applying for accreditation (general automotive and GM ASEP, for example), additional team members and additional days may be required to complete the on-site evaluation. The ASE Education Foundation will determine the need for additional team members and days.

Renewal of Accreditation requires a 1-day on-site evaluation while students are in class. The on-site evaluation team reviews Standards 6-10 (and Standard 12 if applicable) as well as all go/no-go (critical) items. However, if the Advisory Committee average on Standards 1-5 or Standard 11 is less than 4, the on-site evaluation team must also review these standards. The ASE Education Foundation will determine whether an additional day or additional team members will be required to complete the evaluation.

#### 6. ETL Reports Results

The ETL will submit all on-site evaluation materials and a final report to the ASE Education Foundation with a recommendation for or against program accreditation.

### 7. Program Accreditation

The ASE Education Foundation will review the final report and all additional evaluation materials to determine whether the program meets the requirements for accreditation and will make their recommendation to the Board of Directors. The President will approve accreditation as sanctioned by the Board of Directors.

Programs that do not earn accreditation will be given a written report specifying improvements that must be made to qualify for accreditation.

The Program Administrator will be notified of all decisions regarding the approval status of all programs applying for accreditation. Any appeals must follow the stated appeals process.

# 8. Display and Reporting of Accreditation

A wall plaque identifying the accredited areas will be forwarded from the ASE Education Foundation to the program administrator. Schools **must** accurately report the areas of accreditation.

#### 9. Accredited Technician Training Program List

The ASE Education Foundation maintains a current listing of all ASE accredited programs. The list is made available on the website at <a href="www.ASEeducationfoundation">www.ASEeducationfoundation</a>. Programs that do not complete the renewal process by their expiration date will be removed from the website list.

## 10. Annual Report

Each year all accredited programs are required to update all contact information.

# 11. Compliance Review

A program is accredited for five years. A compliance report is completed by the program Advisory Committee after 2½ years. The compliance report is used to verify that a program is maintaining the program standards. The ASE Education Foundation will notify the program administrator at the 2-year anniversary of accreditation that a compliance review is due. The report is due 6 months after the notification date. If the report is not received within 60 days past the due date, the program's status will be set to "Due to Reaccredit" and the program will be removed from the roster of accredited programs. The program may be required to have an on-site visit conducted by an ETL and ASE Education Foundation Trustees, staff, consultants, or other designated representatives to verify program compliance prior to the program status being restored to "Accredited."

Additionally, the ASE Education Foundation may randomly select programs at the 2½-year period for an on-site compliance review by an ETL and ASE Education Foundation Trustees, staff, consultants, or other designated representatives. Selected programs will be notified, in advance, of the on-site review. Programs should be prepared to provide documentation on how they are maintaining the standards. All costs for this on-site review will be paid by the ASE Education Foundation.

Compliance review forms are available on the website at <a href="www.ASEeducationfoundation.org">www.ASEeducationfoundation.org</a>.

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# 12. Renewal of Accreditation

The ASE Education Foundation will contact the program twelve (12) months prior to the accreditation expiration date. Programs can download the accreditation materials at <a href="https://www.ASEeducationfoundation.org">www.ASEeducationfoundation.org</a> and follow the process outlined above.

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# ON-SITE EVALUATION COST SHEET

ACCREDITATION FEE

RENEWAL OF ACCREDITATION FEE

Base Accreditation Processing Fee

\$2,2302,530.00

\$<del>1,595</del>1,895.00

Manufacturer Specific Accreditation Processing Fee (if applicable this fee is in addition to the Base Accreditation Fee) \$9351,085.00

\$780930.00

NOTE: These prices apply to applications submitted between 47/1/2023 and 6/30/20234. See <a href="https://bit.ly/ASE2023pricing">https://bit.ly/ASE2023pricing</a> for more details. Payment for the ETL honorarium and the ETL expenses are now included in the base accreditation and manufacturer fees (if applicable) and are paid to the ETL by the ASE Education Foundation at the conclusion of the on-site visit. Each on-site visit requires the assigned ETL plus additional team members, usually recruited from local repair shops and dealerships. At most schools, the additional team members volunteer their time. Other schools choose to pay those team members for their time and efforts. This is up to each school to decide, and the prices do <a href="https://no.io/no.com/n

The ASE Education Foundation must receive the application fee with the completed application. Applications received without payment will be returned to the program for resubmission with payment.

Costs of accreditation/renewal of accreditation are subject to change. Contact the ASE Education Foundation for current information.

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# SPECIAL CONSIDERATIONS FOR RENEWAL OF ACCREDITATION

#### **Evaluation**

The renewal of accreditation process requires a one-day on-site program evaluation while students are in class. Team members only evaluate Standards 6-10 unless the ETL is given other instructions by the ASE Education Foundation. The ETL must submit a Final Report Form for each program evaluated.

# Conducting an On-Site Program Evaluation when the Program Advisory Committee has rated a Standard Below 4

Renewal of accreditation requires that four members of the Advisory Committee complete the Program Evaluation form. If a rating on one or more standards is below a 4 on the 5-point scale, it will be necessary for the on-site evaluation team to rate those standards in addition to Standards 6-10. The ASE Education Foundation will advise the ETL if it will be necessary to rate additional standards. An additional team member or an additional day may be required for the on-site evaluation. The ASE Education Foundation will make that determination before the on-site evaluation is scheduled.

# Renewal of Accreditation for Two or More Programs

It may be necessary to schedule an additional day or add team members if more than one program is due to renew their accreditation at the same time (example: general automotive, GM ASEP, etc.). The ASE Education Foundation will make that determination before the on-site evaluation is scheduled. The ETL must submit a Final Report Form for <u>each</u> program.

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# **EVALUATION GUIDE**

# **AUTOMOTIVE PROGRAM EVALUATION**

Everyone associated with an automotive program, whether it is automobile, collision repair & refinish, or medium/heavy truck, should be aware that an extensive program evaluation must be conducted by school personnel and certain criteria must be met to be approved for an on-site team evaluation. Documentation must be available for the on-site team to verify that the program meets all requirements for accreditation. The good news is the on-site team will evaluate exactly the same items the school evaluated.

Both the Program Standards and Program Evaluation form contain helpful hints to assist programs through the accreditation process. These hints were developed by a group of experienced ETLs, ASE Education Foundation staff and Trustees. The result is a collection of suggestions for schools and ETLs alike to be used as a guide for preparing, reviewing, and evaluating the documentation needed for program accreditation. These suggestions are meant as examples but there are many other documents that can be used to show how programs meet the standards for accreditation.

When evaluating the statements on the Program Evaluation form read the statement on the form, review the "Possible Documents" hint, and refer to the Program Standard for additional information on each standard sub-section. It is helpful to make notes of reference materials used to rate the standard. While preparing for the on-site evaluation, make copies of the information, clearly mark the reference, and highlight specific information for each sub-section. For example, Standard 1.2 A. asks to rate program materials available (brochure or catalog) on the inclusion of admission requirements, employment potential, etc. Have a copy of the school catalog available for the team with the section identified with a sticky note and specific information highlighted.

The evaluation team will look at the same statement and will use the information provided to them to rate the items. The evaluation team should make comments on any sub-section that is rated above or less than 4.

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# ADVISORY COMMITTEE TASKS WITHIN PROGRAM STANDARDS

The Advisory Committee is possibly the most important tool that any automotive technician training program can have, particularly when it is used properly and to its full extent. Regular meetings and good documentation of the meetings in the form of minutes is a must. The following are standards that must specifically be addressed by/with the program advisory committee and be reflected in the minutes. In order to ensure that these items are addressed, this document might be used as a guideline for developing an agenda for an advisory committee meeting. Programs should not limit the use of the advisory committee to only these items, but these items MUST be addressed:

Standard	Contents	Documentation
6.1 A	Does the Advisory Committee, consisting	Meeting minutes from at
	of at least 5 members in attendance (not	least two meetings per year
	counting school personnel or educators	(one year for Initial
	from other programs) convene a minimum	Accreditation; five years for
	of two working meetings per year?	Renewal of Accreditation).
6.1 B	Rate the input of committee members in	Meeting minutes
	terms of participation, providing input on	
	program improvement, and attendance as	
	indicated in the minutes.	
6.1 C	Rate the mix of committee members in terms	List of all advisory committee
	of being representative of the following	members and their
	groups: technicians, local employers,	affiliations.
	consumer groups, former students, others	
6.2 A	(automotive trainers, parents, etc.)	TT: 11: 14 4: 4 1: 1:
0.2 A	Rate the use of the Advisory Committee	Highlight pertinent discussion
	review of student surveys in the evaluation	in Advisory Committee meeting minutes.
6.3 A	Rate the Advisory Committee input in	Highlight pertinent discussion
0.5 A	reviewing funds allocated to and used by the	in Advisory Committee
	program.	meeting minutes.
6.3 B	Rate the Advisory Committee input on	Provide funding information
0.5 <b>D</b>	whether the funding is adequate for program	and highlight pertinent
	operation.	discussion regarding
	operation	adequacy of funding in
		Advisory Committee minutes.
6.4A	Rate the Advisory Committee's review of	Describe the annual review
	information from the annual follow-up	process and provide an
	completed by the graduate and employer	example from the annual
	surveys and resulting recommendations for	survey data and Advisory
	modifications to the training program.	committee minutes with
		pertinent information
		highlighted.

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6.5 A	Rate the use of the Advisory Committee to	Highlight pertinent
	provide input on the addition/deletion of tasks	information in the Advisory
	and its approval of task changes.	Committee minutes.
6.6 A	Rate the Advisory Committee use of the	Highlight pertinent discussion
	annual review process to provide input on	in Advisory Committee
	maintaining up-to-date tools and equipment.	meeting minutes.
6.6 B	Is the Advisory Committee included when	Highlight pertinent
	conducting an annual evaluation of the	information in Advisory
	facilities to assure safety and adequacy in	Committee minutes.
	meeting program goals?	
*12.3 A	Are Advisory Committee meeting minutes	Highlight pertinent
	available to confirm that the committee	information in the Advisory
	has discussed e-learning?	Committee meeting
		minutes.

<sup>\*</sup>Standard 12 applies only to programs using e-learning outside of scheduled classroom/lab/shop time to meet instructional hour requirements for the purpose of achieving accreditation.

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# COLLISION REPAIR AND REFINISH TASK LIST

# TASK LIST AND ASSUMPTIONS

The ASE Education Foundation task list was reviewed and updated in February and March 20202023. A national committee was assembled in LeesburgSterling, Virginia to review the tasks used in the collision repair and refinish accreditation program. The committee consisted of individuals representing vehicle manufacturers, collision repair and refinish shop owners and technicians, collision repair and refinish instructors and industry trainers, and collision repair and refinish equipment and parts suppliers.

The committee reviewed the standards, task list, tools and equipment list, program hours, and instructor qualifications. The committee had the most current National Institute for Automotive Service Excellence (ASE) collision repair and refinish task lists for reference purposes.

One substantial addition the committee approved was the creation of a new area of accreditation titled "Collision Repair and Refinish Fundamentals". It is intentionally limited in scope to allow students to focus on fundamental skills in damaged vehicle disassembly, reassembly, sheet metal dent and plastic repair, and paint priming. The existing areas of accreditation continue to be offered alongside this new area.

The committee also updated the Workplace Employability Skills and added all common safety tasks along with hybrid/electric vehicle safety to this section, renamed "Foundational Skills". 100% of these skills are required to be taught by all accredited programs.

All the other tasks are assigned a "High Priority" designation. Accredited programs must include at least 9590% of the High Priority — Individual (HP-I) tasks and 9085% of the High Priority — Group (HP-G) tasks in the curriculum. Please refer to the Task List Information in the Policies section for additional information on the requirements for instruction on tasks.

Theory instruction and hands-on performance of all the basic tasks will provide initial training for entry-level employment in the Collision Repair and Refinish field or prepare the student for further training. Competency in the tasks will indicate to employers that the graduate has the skills needed for entry-level employment in the Collision Repair and Refinish service field.

### 1. It is assumed that:

- in all areas, appropriate safety, theory, and support instruction will be required for performing each task;
- the instruction has included identification and use of appropriate tools and testing and measurement equipment required to accomplish certain tasks; and
- the student has received the necessary training to locate and use current reference and training materials from accepted industry publications;

### 2. It is assumed that:

all components are steel unless otherwise specified;

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- current manufacturer's required/recommended repair procedures are available for each vehicle used in instruction;
- all diagnostic and repair tasks described in this document are to be accomplished in accordance with manufacturer's recommended procedures/specifications as published;
- \* where manufacturer's required/recommended guidelines are not available, published industry guidelines are used; and
- \* all tools and equipment comply with applicable federal, state and local regulations.

# 3. It is assumed that:

- individual training programs being evaluated for accreditation should have written and detailed performance standards for each task covered and taught in the curriculum;
- learning progress of students will be monitored and evaluated against these performance standards;
- a system is in place that informs all students of their individual progress through all phases of the training program.

# 4. It is assumed that:

- individual courses of study will differ across collision repair and refinish technician training programs;
- development of appropriate learning delivery systems and tests which monitor student progress will be the responsibility of the individual training program.

# 5. It is assumed that:

 all students will receive instruction and training on labor, safety, and environmental laws in accordance with Federal, State and Local Regulations.

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# WORKPLACE EMPLOYABILITY FOUNDATIONAL SKILLS

All Foundational Skills tasks are 100% required for all ASE accredited Collision Repair and Refinish programs, regardless of the area(s) of accreditation.

#### Personal Standards (see Standard 7.7)

- Reports to work daily on time; able to take directions and motivated to accomplish the task at hand.
- 2. Dresses appropriately and uses language and manners suitable for the workplace.
- 3. Maintains personal hygiene appropriate to the workplace.
- Meets and maintains employment eligibility criteria, such as drug/alcohol-free status, clean driving record, etc.
- 5. Demonstrates honesty, integrity and reliability.

### Work Habits / Ethic (see Standard 7.8)

- Complies with workplace policies/laws, including proper and responsible use of personal electronic devices.
- 2. Contributes to the success of the team, assists others and requests help when needed.
- 3. Works well with all customers and coworkers.
- 4. Negotiates solutions to interpersonal and workplace conflicts.
- 5. Contributes ideas and initiatives.
- 6. Follows directions.
- 7. Communicates (written/electronic and verbal) effectively with customers and coworkers.
- 8. Reads and interprets workplace documents; writes clearly and concisely.
- 9. Analyzes and resolves problems that arise in completing assigned tasks.
- 10. Organizes and implements a productive plan of work.
- 11. Uses scientific, technical, engineering and mathematics (STEM) principles and reasoning to accomplish assigned tasks.
- 12. Identifies and addresses the needs of all customers, providing helpful, courteous and knowledgeable service and advice as needed.
- 13. Respectful of tools and property used in school and the workplace environment.
- 14. Contributes to an inclusive environment where every coworker and customer feels welcomed, heard, and valued.

# **Workplace and Personal Safety**

- 1. Select and use proper personal safety equipment; take necessary precautions with hazardous operations and materials in accordance with federal, state, and local regulations.
- 2. Locate OEM procedures to identify material and composition of the vehicle being repaired (mild steel, high strength steel, ultra-high strength steel, aluminum, stationary glass, etc.)
- Locate procedures and precautions that may apply to the vehicle being repaired, including materials used in the repair.
- 4. Identify vehicle system precautions and/or inspections to include but not limited to supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations, and recommended procedures before inspecting or replacing components.
- Perform vehicle clean-up; complete quality control using a checklist on operations performed.

Effective <del>1/1/2021</del><u>7/1/2023</u> Revised <del>1/3/2023</del>6/14/2023 6. Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode.

# **Hybrid/Electric Vehicle Safety**

- Demonstrate knowledge of hazards related to high voltage systems/electric vehicles, including electrocution, fire, explosion, arc flash, gases and fumes, hazardous chemicals, and EMF, and how to properly respond to emergency situations.
- Demonstrate knowledge of high voltage system and component coloring, warning labels, lights, signage, and lock-out/tag-out procedures.
- 3. Demonstrate ability to identify which components and circuits contain high voltage.
- 4. Demonstrate knowledge of steps needed to assess possible hazards prior to servicing a high voltage/electric vehicle, including awareness of automatic systems that may operate while the key switch/ignition is off.
- 5. Understand limitations on which systems, components, and circuits of a high voltage/electric vehicle a technician is capable of safely servicing based on their level of training and qualification.
- 6. Demonstrate knowledge of high voltage/electric vehicle intake process, inspection, handling, and in-process monitoring for collision-damaged vehicles.

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# TASK LIST

# DAMAGE ANALYSIS, ESTIMATING AND CUSTOMER SERVICE

For every task in Damage Analysis, Estimating and Customer Service the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

### I. DAMAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE

A .	Cafatra	Duccoutio	
Α.	Saicty	Precautio 6 4 1	нь

1. Select and use proper personal safety equipment; take necessary precautions with hazardous HP-I operations and materials in accordance with federal, state, and local regulations. 2. Locate OEM procedures to identify material and composition of the vehicle being repaired HP I (mild steel, high strength steel, ultra-high strength steel, aluminum, stationary glass, etc.). 3. Locate procedures and precautions that may apply to the vehicle being repaired. HP I 4. Identify vehicle system precautions and/or inspections to include but not limited to HP-I supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components. 5. Perform vehicle clean-up; complete quality control using a checklist on operations HP I performed. HP-G Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode. I. DAMAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE A. Damage Analysis 1. Position the vehicle for inspection under proper lighting; take photos to identify the vehicle HP-I and document damage. 2. Identify components to be removed to gain access to damaged areas. HP-G 3. Analyze damage to determine appropriate repair methods for overall repairs in accordance HP-G with manufacturer's recommendations and guidelines.

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4.	Determine the direction, point(s) of impact, and extent of direct, indirect, and inertia damage.	HP-G
5.	Gather details of the incident/accident necessary to determine the full extent of vehicle damage.	HP-G
6.	Identify and record pre-existing damage.	HP-G
7.	Identify and record prior repairs.	HP-G
8.	Perform visual inspection of structural components.	HP-G
9.	$Identify \ structural \ damage \ using \ \underline{basic} \ measuring \ tools \ \underline{and} \ \underline{equipment} \underline{and} \ \underline{dimensional} \ \underline{data}.$	HP-I
10.	Perform visual inspection of non-structural components.	HP-I
11.	Determine parts, components, material type(s) and procedures necessary for a proper repair.	HP-I
12.	Identify type and condition of finish; determine refinish labor operations as required.	HP-I
13.	Identify suspension, electrical, and mechanical component physical damage.	HP-G
14.	Identify safety systems physical damage.	HP-G
15.	Identify interior component damage.	HP-G
16.	Identify add-on accessories and modifications.	HP-G
17.	Identify single (one time) use components.	HP-G
18.	<u>Perform a prescan; Fi</u> dentify and document illuminated dash malfunction indicator lamp(s) (MIL) <u>and stored diagnostic codes</u> .	HP-I
19.	Perform a pre-repair inspection of the vehicle with the customer. Record fit and finish concerns (color mismatch, factory gaps, unrelated prior damage, and prior repairs).	HP-G
	Identify and document Advanced Driver Assistance Systems (ADAS) on the vehicle being epaired; identify damaged ADAS components and/or recalibration requirements.	<u>HP-G</u>
DA B.	AMAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE Estimating	
1.	Determine and record customer/vehicle owner information.	HP-I
2.	Identify and record vehicle identification number (VIN) information, including nation of origin, make, model, restraint system, body type, production date, engine type, build data, and assembly plant.	HP-I

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3.	Identify and record vehicle mileage and options, including trim level, paint code, transmission, accessories, and modifications.	HP-I
4.	Identify safety systems; determine precautions, inspections and replacement items as required.	HP-G
5.	Apply appropriate estimating and parts nomenclature (terminology).	HP-I
6.	Determine and apply appropriate estimating sequence.	HP-I
7.	Utilize estimating procedure pages.	HP-I
8.	Apply estimating footnotes, headnotes, and line notes as needed.	HP-I
9.	Identify operations requiring labor value judgment.	HP-G
10	Select appropriate labor code for each operation (structural, non-structural, mechanical, and refinish).	HP-I
11	Select and price OEM parts; optional OEM parts, aftermarket parts, recyclable/used parts, remanufactured, rebuilt, and reconditioned parts; verify availability, compatibility, and condition.	HP-G
12	Determine necessary sublet operations.	HP-G
13	Determine included and non-included operations and miscellaneous items.	HP-G
14	Recognize and apply overlap deductions.	HP-I
15	Determine additional material and charges.	HP-G
16	Determine refinishing material and charges.	HP- <del>I</del> G
17.	. Apply math skills to establish charges and totals.	HP- <del>I</del> G
18	- Identify differences between computer generated and manually written estimates.	<del>HP-G</del>
<del>19.</del>	-18. Identify procedures to restore corrosion protection; establish labor values, and material charges.	HP-G
<del>20.</del>	Recognize the cost effectiveness of the repair and determine the approximate vehicle retail, and repair value.	HP-G
21.	<u>£20.</u> Recognize the that differences exist in estimating platforms when using different information provider systems.	HP-G
22	<u>21.</u> Verify accuracy of estimate compared to the actual repair and replacement operations.	HP-G
23	Determine telematic/connectivity of the vehicle and place vehicle in service mode.  Page 47 of 94 Effective 1/1/20217/1	HP-G /2023

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	10.	Estimate and explain duration of out-of-service time.	HP-G
	9.	Provide and review technical and consumer protection information.	HP-G
	8.	Provide and review warranty information.	HP-G
	7.	Project positive attitude and professional appearance.	HP- <del>I</del> G
	6.	Recognize basic claims handling procedures; explain to customer/client.	HP-G
	5.	Identify customer/client preferred communication method; follow up to keep customer/client informed about parts and the repair process.	HP-G
	4.	Deal with dissatisfied customer/client; seek resolution.	HP- <del>I</del> G
	3.	Establish cooperative attitude with customer/client.	HP- <del>I</del> G
	2.	$Listen\ to\ customer/client;\ collect\ information\ and\ identify\ customers/client's\ concerns,\ needs\ and\ expectations.$	HP- <del>I</del> G
	1.	Introduce yourself, acknowledge and greet customer/client/visitor; offer assistance.	HP- <del>I</del> G
I.		MAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE Customer Relations and Sales Skills	
	<u>7.</u>	Recognize different vehicle joining/attaching methods (e.g., welding, adhesives, rivets, etc.)	<u>HP-G</u>
	6.	Identify add-on accessories.	HP-G
	5.	Identify vehicle glass components and repair/replacement procedures.	HP-G
	4.	Identify different types <u>and strengths</u> of substrates (steel types, aluminum, magnesium, plastic, composites, etc.); determine repairability.	HP-G
	3.	Identify impact energy absorbing components.	HP-G
	2.	Recognize the different collision damage between unibody and body-over-frame vehicles.	HP-G
	1.	Identify type of vehicle construction (unibody, body-over-frame).	HP-G
I.		MAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE Vehicle Construction and Parts Identification	
	<del>25</del> .	23. Review damage report and analyze damage to determine appropriate methods for overall repair; communicate with team members to verify accuracy and resolve discrepancies.	HP-G
	24.	22. Identify vehicle safety recalls using the vehicle identification number (VIN).	HP-I

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11. Demonstrate negotiation skills to obtain a mutual agreement.

HP-G

12. Interpret and explain estimate to customer/client, including prior damage and recalls.

HP-<del>IG</del>

# **DAECS Tasks**

HP-I 16 HP-G 46

Total 62

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# PAINTING AND REFINISHING

For every task in Painting and Refinishing, the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

1. Select and use the proper personal safety equipment for surface preparation, spray gun and

### II. PAINTING AND REFINISHING

# A. Safety Precautions and Regulations

	related equipment operation, paint mixing, matching and application, paint defects, and detailing (gloves, suits, hoods, eye and ear protection, etc.); take necessary precautions with hazardous operations and materials according to federal, state, and local regulations.	
2.	Identify safety and personal health hazards according to OSHA guidelines and the "Right to Know Law", and SDS information.	HP-I
3.	Inspect spray environment and equipment to ensure compliance with federal, state and local regulations, and for safety and cleanliness hazards.	HP-I
4.	Select and use a NIOSH approved supplied air (Fresh Air Make-up) respiratory protection system (supplied air/fresh air make up recommended). Perform proper maintenance in accordance with OSHA Regulation 1910.134 and applicable state and local regulations.	HP-I
5.	Perform vehicle-equipment and work area clean-up as per applicable federal, state, and local regulations; complete quality control using a checklist on operations performed.	HP-I
<u>6.</u>	Demonstrate knowledge of the process for tracking expelled VOCs.	HP-G
7.	Follow federal, state, and local regulations regarding the handling and disposal of	HP-G

# II. PAINTING AND REFINISHING

refinishing waste products.

# **B.** Surface Preparation

1.	Inspect,	rem	ove, st	ore,	protec	et, and rep	lace exte	erior t	rim ar	nd com	ponent	s nec	essar	y for	•	HP-I
	proper s	urfa	ce prep	oarati	ion.											
2	a															IID I

- 2. Soap and water wash entire vehicle; use appropriate cleaner to remove contaminants. HP-I
- 3. Inspect and identify type of finish, surface condition, and film thickness; develop and HP-I document a plan for refinishing using a total product system.

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HP-I

4. Identify location of area to be refinished relative to safety systems (ADAS); determine refinish procedure according to manufacturer guidelines.	<u>HP-G</u>			
4.5. Remove paint finish as needed.	HP-I			
5.6. Properly sand areas to be refinished.	HP-I			
6.7. Identify and select appropriate sandpaper to featheredge areas to be refinished.	HP-I			
7-8. Apply suitable metal treatment or primer in accordance with total product systems.	HP-I			
<u>8.9.</u> Mask and protect other areas that will not be refinished.	HP-I			
9-10. Demonstrate different masking techniques (recess/back masking, foam door type, etc.).	HP-I			
10.11. Mix primer, primer-surfacer and primer-sealer following paint manufacturers technical data sheet instructions.	HP-I			
11.12. Identify a complimentary color or shade of undercoat to improve coverage.	HP-G			
12.13. Apply primer onto surface of repaired area; demonstrating control of primer application by keeping the areas small as possible.	HP-I			
14. Force curing and drying of primer and/or refinish coating following paint manufacturers technical data sheet.	<u>HP-I</u>			
13.15. Apply two-component finishing filler to minor surface imperfections.	HP-I			
14.16. Apply Gguide coat and block sand area with correct grade/grit sandpaper to which primer-surfacer has been applied.	HP-I			
15.17. Dry sand area to which two-component finishing filler has been applied.	HP-I			
16.18. Remove dust from area to be refinished, including cracks or moldings of adjacent areas.	HP-I			
17.19. Clean area to be refinished using a recommended final cleaning solution.	HP-I			
18.20. Remove, with a tack rag, any dust or lint particles from the area to be refinished.	HP-I			
19.21. Apply suitable primer sealer to the area being refinished.	HP-I			
20.22. Scuff sand to remove nibs or imperfections from a sealer.	HP-I			
21.23. Apply stone chip resistant coating.	HP-G			
22.24. Restore caulking and seam sealers to repaired areas and replacement panels as required.	HP-G			
23.25. Prepare adjacent panels for blending using paint manufacturers procedures.  Page 51 of 94  Effective 4/1/20217/ Revised 1/3/20236/14				

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	24	26. Identify the types of rigid, semi-rigid or flexible plastic parts to be refinished; determine the materials needed, preparation, and refinishing procedures.	HP-I
	<del>25</del>	27. Identify metal parts to be refinished; determine the materials needed, preparation, and refinishing procedures.	HP-I
	<del>26</del>	28. Identify chip resistant coatings and texture match.	HP-G
	27	29. Identify caulking and seal sealers that may need replacement.	HP-G
	<del>28</del>	30. Identify refinishing guidelines for stationary glass flange areas to be refinished.	HP-I
II.		AINTING AND REFINISHING Spray Gun and Related Equipment Operation	
	1.	Inspect, clean, and determine condition of spray guns and related equipment (air hoses, regulators, air lines, air source, spray environment, and fillers).	HP-I
	2.	Select spray gun setup (fluid needle, nozzle, and cap) for product being applied.	HP-I
	3.	Test and adjust spray gun using fluid, air, and pattern control valves.	HP-I
	4.	Demonstrate an understanding of the operation of pressure spray equipment.	HP-G
II.		AINTING AND REFINISHING Paint Mixing, Matching, and Applying	
	1.	Identify color code by manufacturer's vehicle information label.	HP-I
	2.	Shake, stir, reduce, catalyze/activate, and strain refinish materials.	HP-I
	3.	Apply finish using appropriate spray techniques (gun arc, angle, distance, travel speed, and spray pattern overlap) for the finish being applied.	HP-I
	4.	Apply selected product on test or let-down panel; check for color match, properly store and maintain a color catalog.	HP-I
	5.	Understand the application of single stage topcoats.	HP-G
	6.	Apply basecoat/clearcoat for panel blending, panel refinishing and cut-in's.	HP-I
	7.	Apply basecoat/clearcoat for overall refinishing.	HP-G
	8.	Remove nibs or imperfections from basecoat.	HP-I
	9.	Identify product expiration dates as applicable.	HP-I
	10	Refinish plastic parts.  Page 52 of 94  Effective \(\frac{1/1/20217/1}{2}\)	HP-I /2023

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	11	Apply multi-stage coats for panel blending and overall refinishing.	HP-G
	12	Identify and mix paint using a formula.	HP-G
	13	Identify poor hiding colors; determine necessary action.	HP-G
	14	. Tint color using formula to achieve a blendable match.	HP-G
	15	Identify alternative color formula to achieve a blendable match.	HP-I
	16	Identify the materials equipment, and preparation differences between solvent and waterborne technologies.	HP-G
II.		AINTING AND REFINISHING Paint Defects - Causes and Cures	
	1.	Identify blistering (raising of the paint surface, air entrapment); correct the cause(s) and the condition.	HP-G
	2.	Identify a dry spray appearance in the paint surface; correct the cause(s) and the condition.	HP-I
	3.	Identify the presence of fish-eyes (crater-like openings) in the finish; correct the cause(s) and the condition.	HP-I
	4.	Identify lifting; correct the cause(s) and the condition.	HP-G
	5.	Identify clouding (mottling and streaking in metallic finishes); correct the cause(s) and the condition.	HP-I
	6.	Identify orange peel; correct the cause(s) and the condition.	HP-I
	7.	Identify overspray; correct the cause(s) and the condition.	HP-I
	8.	Identify solvent popping in freshly painted surface; correct the cause(s) and the condition.	HP-G
	9.	Identify sags and runs in paint surface; correct the cause(s) and the condition.	HP-I
	10	Identify sanding marks or sandscratch swelling; correct the cause(s) and the condition.	HP-I
	11	Identify contour mapping/edge mapping; correct the cause(s) and the condition.	HP-G
	12	Identify color difference (off-shade); correct the cause(s) and the condition.	HP-G
	13	Identify tape tracking; correct the cause(s) and the condition.	HP-G
	14	. Identify low gloss condition; correct the cause(s) and the condition.	HP-G
	15	14. Identify poor adhesion or clearcoat delamination; correct the cause(s) and the condition.  Page 53 of 94 Effective 4/4/20217/1	HP-G /2023

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	16	<u>15.</u> Identify paint cracking (shrinking, splitting, crowsfeet or line-checking, micro-checking, etc.); correct the cause(s) and the condition.	HP-G
	17	16. Identify corrosion; correct the cause(s) and the condition.	HP-G
	18	17. Identify dirt or dust in the paint surface; correct the cause(s) and the condition.	HP-I
	19	18. Identify water spotting; correct the cause(s) and the condition.	HP-G
	<del>20</del>	19. Identify finish damage caused by bird droppings, tree sap, and other natural causes; correct the condition.	HP-G
	21	20. Identify finish damage caused by airborne contaminants (acids, soot, rail dust, and other industrial-related causes); correct the condition.	HP-G
	22	21. Identify die-back conditions (dulling of the paint film showing haziness); correct the cause(s) and the condition.	HP-G
	23	22. Identify chalking (oxidation); correct the cause(s) and the condition.	HP-G
	24	23. Identify bleed-through (staining); correct the cause(s) and the condition.	HP-G
	25	24. Identify pinholing; correct the cause(s) and the condition.	HP-G
	<del>26</del>	25. Identify buffing-related imperfections (swirl marks, wheel burns); correct the condition.	HP-I
	27	26. Identify pigment flotation (color change through film build); correct the cause(s) and the condition.	HP-G
II.		INTING AND REFINISHING Final Detail	
	1.	Apply decals, transfers, tapes, stone guards, moldings, and emblems, etc.	HP-G
	2.	Sand, buff and polish fresh finish to remove defects and texture as required.	HP-I
	3.	Sand, buff and polish existing finish to recondition defects as required, match existing finishthe repaired area.	HP-I
	4.	Clean interior, exterior, and glass.	HP-I
	5.	Clean body openings (door jambs, gaps, and edges, etc.).	HP-I
	6.	Remove overspray.	HP-I
	7.	Perform vehicle clean-up; complete quality control using a checklist.	HP-I
	8.	Measure and record film thickness before and after buffing.  Page 54 of 94  Effective 1/1/20217/1 Revised 1/3/20236/14	

9. Perform nib sanding to remove small imperfections as required.

HP-I

 PR Tasks

 HP-I
 58

 HP-G
 33

 Total
 91

# NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS)

For every task in Non-Structural Analysis and Damage Repair (Body Components), the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

# III. NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS)

	A.	Safety Precautions	
	1.	Select and use proper personal safety equipment; take necessary precautions with hazardous operations and materials in accordance with federal, state, and local regulations.	<del>HP-I</del>
	2.	Locate OEM procedures to identify material and composition of the vehicle being repaired (mild steel, high strength steel, ultra-high strength steel, aluminum, etc.).	HP-I
	3.	Locate procedures and precautions that may apply to the vehicle being repaired.	HP-I
	4.	Identify vehicle system precautions and/or inspections to include but not limited to supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.	HP-I
	5.	Perform vehicle clean-up; complete quality control using a checklist on operations performed.	HP-I
	<u>6.</u>	Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode	HP-G
III		ON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS) Preparation	
	<u>1.</u>	Perform a prescan; identify and document illuminated dash malfunction indicator lamp(s) (MIL) and stored diagnostic codes.	HP-I
	<del>1.</del> 2	Review damage report and analyze damage to determine appropriate methods for overall repair; develop and document a repair plan.	HP-I
	<del>2.</del> 3	Inspect, remove, protect, label, store, inventory, and reinstall exterior trim and moldings.	HP-I

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3.4.Inspect, remove, protect, label, store, inventory, and reinstall interior trim and components.	HP-I
4-5. Inspect, remove, protect, label, store, inventory, and reinstall body panels and components that may interfere with or be damaged during repair.	HP-I
5-6. Inspect, remove, protect, label, store, inventory, and reinstall vehicle mechanical and electrical components that may interfere with or be damaged during repair.	HP-G
6-7. Protect panels, glass, interior parts, and other vehicles adjacent to the repair area.	HP-I
7-8. Soap and water wash entire vehicle; complete pre-repair inspection checklist.	HP-I
&-9_Prepare damaged area using water-based and solvent-based cleaners.	HP-I
9-10. Remove corrosion protection, undercoating, sealers, and other protective coatings as necessary to perform repairs.	HP-I
10-11. Inspect, remove, and reinstall repairable plastics and other components for off-vehicle repair.	HP-I
III. NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS) B. Outer Body Panel Repairs, Replacements, and Adjustments	
1. Inspect/locate direct, indirect, or hidden damage and direction of impact.	HP-I
2. Inspect, remove and replace welded steel panel or panel assemblies.	HP-G
3. Determine the extent of damage to aluminum body panels; repair or replace.	HP-G
4. Inspect, remove, replace, and align hood, hood hinges, and hood latch.	HP-I
5. Inspect, remove, replace, and align deck lid, lid hinges, and lid latch.	HP-I
6. Inspect, remove, replace, and align doors, latches, hinges, and related hardware.	HP-I
7. Inspect, remove, replace and align tailgates, hatches, <u>and</u> liftgates and sliding doors.	HP- <del>G</del> I
8. Inspect, remove, replace, and align sliding doors.	<u>HP-G</u>
8-9. Inspect, remove, replace, overhaul, and align bumpers, covers, reinforcements, guards, impact absorbers, and mounting hardware.	HP-I
9-10. Inspect, remove, replace and align fenders, and related panels.	HP-I
40.11. Restore corrosion protection during and after the repair.	HP-I
12. Replace seam sealer to match OEM appearance.	<u>HP-I</u>
11.13. Replace door skins.	HP-G

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12-14. Restore sound deadeners and foam materials.	HP-G
13.15. Perform panel bonding and weld bonding.	HP-G
14-16. Diagnose and repair water leaks, dust leaks, and wind noise.	HP-G
15.17. Identify one-time use fasteners.	HP-G
16-18. Weld damaged or torn steel body panels; repair broken welds.	HP-G
17-19. Inspect, and identify labels/decals and replace as necessary.	HP-G
20. Follow manufacturers guidelines when applying heat to non-structural components durin repair.	g <u>HP-G</u>
III. NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS C. Metal Finishing and Body Filling	)
1. Prepare a panel for body filler by abrading or removing the coatings; featheredge, refine scratches, and clean the surface before the application of body filler.	HP-I
<ol><li>Locate and repair surface irregularities and straighten contours on a damaged body panel using power tools, hand tools, and weld-on pulling attachments.</li></ol>	HP-I
3. Demonstrate hammer and dolly techniques.	HP-I
4. Heat shrink stretched panel areas to proper contour.	HP-G
5. Cold shrink stretched panel areas to proper contour.	HP-I
6. Identify body filler defects; correct the cause and condition. (Pinholing, ghosting, staining over catalyzing, etc.)	g, HP-I
7. Identify different types of body fillers.	HP-G
8. Shape body filler to contour; finish sand.	HP-I
9. Perform proper metal finishing straightening techniques for aluminum.	HP-G
10. Perform proper application of body filler to aluminum.	HP-G
11. Locate and repair surface irregularities and straighten contours on a damaged panel using Glue-Pulling Dent Repair (GPDR)	HP-G
12. Mix and apply body filler.	HP-I
THE NON-COMPLICATION AND ANALYZING AND DAMAGE DEPART (DODY COMPONENTS)	`

# $III.\ NON-STRUCTURAL\ ANALYSIS\ AND\ DAMAGE\ REPAIR\ (BODY\ COMPONENTS)$

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# D. Moveable Glass and Hardware 1. Inspect, adjust, overhaul repair or replace window regulators, run channels, glass, power HP-I mechanisms, and related controls. 2. Inspect, adjust, repair, remove, reinstall or replace weather-stripping. HP-G 3. Inspect, remove, repair or replace, and adjust removable power operated roof panel and HP-G hinges, latches, guides, handles, retainer, and controls of sunroofs. 4. Inspect, remove, reinstall, and align convertible top and related mechanisms. HP-G 5. Identify or recalibrate electrical components that may need to be initialized. HP-G III. NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS) E. Plastics, Adhesives, and Welding HP-I 1. Identify the types of plastics; determine repairability. 2. Identify location of damage relative to safety systems (ADAS); determine repairability HP-G according to manufacturer repair procedures. 2.3. Clean and prepare the surface of plastic parts; identify the types of plastic repair procedures. HP-I 3.4. Repair rigid, semi-rigid, and flexible plastic panels. HP-I 4.5. Remove, replace, or repair damaged areas of rigid exterior composite panels. HP-G 5.6.Replace bonded rigid exterior composite body panels; straighten or align panel supports. HP-G 6.7. Repair plastic parts by welding (nitrogen or, airless). HP-GI 7.8.Perform a single-sided adhesively bonded cosmetic repair. HP-I HP-I 8.9. Perform a double-sided adhesively bonded repair. 9.10. Perform an adhesively bonded or welded tab repair. HP-I 10.11. Shape and reform damaged plastic. HP-G **NS Tasks**

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# WELDING, CUTTING, AND JOINING

For every task in Welding, Cutting and Joining the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and the use of proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections including but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

# IV. WELDING, CUTTING, AND JOINING

# A. Safety Precautions

	Α.	Surety Frecutions	
	1.	Select and use proper personal safety equipment; take necessary precautions with hazardous operations and materials in accordance with federal, state, and local regulations.	HP-I
	2.	Locate OEM procedures to identify materials and composition of the vehicle being repaired (mild steel, high strength steel, ultra-high strength steel, aluminum, etc.).	HP-I
	3.	Locate procedures and precautions that may apply to the vehicle being repaired.	HP-I
	4.	Identify vehicle system precautions and/or inspections to include but not limited to supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.	HP-I
	5.	Perform vehicle clean-up; complete quality control using a checklist on operations performed.	HP-I
	<del>6.</del>	Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode.	HP-G
17	7 <b>\</b> \	ELDING, CUTTING, AND JOINING	
1,		Metal Welding, Cutting, and Joining	
	1.	Identify the considerations for cutting, removing, and welding various types of steel, aluminum, and other metals.	HP-G
	2.	Determine the correct GMAW welder type, electrode/wire type, diameter, and gas to be used in a specific welding situation.	HP-I
	3.	Set up, attach work clamp (ground), and adjust the GMAW welder to "tune" for proper electrode stickout, voltage, polarity, flow rate, and wire-feed speed required for the substrate being welded.	HP-I
	4.	Store, handle, and install high-pressure gas cylinders; test for leaks. Page $\bf 60$ of $\bf 94$ Effective $\frac{1/1/20217/10}{1/20230/14}$ Revised $\frac{1/3/20230/14}{1/20230/14}$	

5.	Determine the proper angle of the gun to the joint and direction of gun travel for the type of weld being made.	HP-I
6.	Protect adjacent panels, glass, vehicle interior, etc. $\underline{\text{to prevent damage}}$ from welding and cutting operations.	HP-G
7.	Identify hazards; , foam coatings, and flammable materials prior to welding/cutting procedures.	HP-G
8.	Protect computers and other electronics/wires prior to welding procedures.	HP-G
9.	Clean and prepare the metal to be welded, assure good metal fit-up, apply weld-through primer if necessary, <u>and</u> clamp or tack as required.	HP-I
10	Determine the joint type (butt weld with backing, lap, etc.) for weld being made.	HP-I
11	Determine the type of weld (continuous, stitch weld, plug, etc.) for each specific welding operation.	HP-I
12	Perform the following welds: plug, butt weld with and without backing, and fillet etc., in the flat, horizontal, vertical, and overhead positions.	HP-I
13	Perform visual evaluation and destructive test on each weld type.	HP-I
14	Identify the causes of various welding defects; make necessary adjustments.	HP-I
15	Identify cause of contact tip burn-back and failure of wire to feed; make necessary adjustments.	HP- <u>G</u> I
16	Identify cutting process for different substrates and locations; perform cutting operation.	HP-I
17	Identify different methods of attaching structural components (squeeze type resistance spot welding (STRSW), riveting, structural adhesive, MIG bronze, rivet bonding, weld bonding, etc.)-	HP-G
18	Perform rivet bonding procedures.	<u>HP-I</u>
<u>19</u>	Dress/grind weld as needed.	<u>HP-I</u>
	HP-I HP-G Total	<b>E Tasks</b> 13  6  19

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# STRUCTURAL ANALYSIS AND DAMAGE REPAIR

For every task in Structural Analysis and Damage Repair, the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

# V. STRUCTURAL ANALYSIS AND DAMAGE REPAIR

# A. Safety Precautions

	1.	Select and use proper personal safety equipment; take necessary precautions with hazardous operations and materials in accordance with federal, state, and local regulations.	HP-I	
:	2.	Locate OEM procedures to identify material and composition of the vehicle being repaired (mild steel, high strength steel, ultra-high strength steel, etc.).	HP-I	
	3.	Locate procedures and precautions that may apply to the vehicle being repaired.	HP-I	
	4.	Identify vehicle system precautions and/or inspections to include but not limited to supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.	<del>HP I</del>	
	5.	Perform vehicle clean up; complete quality control using a checklist on operations performed.	HP-I	
:	<del>6.</del>	Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode.	HP-G	
V. STRUCTURAL ANALYSIS AND DAMAGE REPAIR A. Frame Inspection and Repair				
	1.	Measure and diagnose structural damage using a metric tape measure and a tram gauge.	HP-I	
	2.	Properly <u>clamp/anchor install</u> -vehicle on-to a frame bench/rack.	HP-G	
	3.	Analyze, straighten and align mash (collapse) damage.	HP-G	
	4.	Analyze, straighten and align sag damage.	HP-G	
	5.	Analyze, straighten and align side sway damage.	HP-G	
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	6.	Analyze, straighten and align twist damage.	HP-G
	7.	Analyze, straighten and align diamond frame damage.	HP-G
	8.	Remove and replace damaged structural components.	HP-G
	9.	Remove and replace protective coatings; restore corrosion protection to repaired or replaced frame areas and anchoring locations.	HP-G
	10.	Analyze and identify misaligned or damaged steering, suspension, and powertrain mounting points and components.	HP-G
	11.	Align or replace misaligned or damaged steering, suspension, and powertrain mounting points and components.	HP-G
	12.	Identify heat limitations and monitoring procedures for structural components.	HP-G
	13.	Demonstrate an understanding of structural foam applications.	HP-G
	14.	Measure and diagnose structural damage using a three-dimensional measuring system (mechanical, electronic, laser), etc.	HP-G
	15.	Determine the extent of the direct and indirect damage and the direction of impact; document the methods and sequence of repair.	HP-I
	16.	Analyze and identify crush/collapse zones.	HP-I
	<u>17.</u>	Follow manufacturers guidelines when applying heat to structural components during repair.	HP-G
v.		RUCTURAL ANALYSIS AND DAMAGE REPAIR Unibody and Unitized Structure Inspection, Measurement, and Repair	
	1.	Analyze and identify misaligned or damaged steering, suspension, and powertrain mounting points that can cause vibration, steering, and chassis alignment problems.	HP-G
	2.	Align or replace misaligned or damaged steering, suspension, and powertrain mounting points that can cause vibration, steering and chassis alignment problems.	HP-G
	3.	Measure and diagnose unibody damage using a metric tape measure and tram gauge.	HP-I
	4.	Measure and diagnose unibody vehicles using a dedicated/universal (fixture) measuring system.	HP-G
	5.	Diagnose and measure unibody vehicles using a three-dimensional measuring system (mechanical, electronic, and laser, etc.).	HP-G
	6.	Determine the extent of the direct and indirect damage and the direction of impact; plan and document the methods and sequence of repair.	HP-I
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	7.	Attach anchoring devices to vehicle; remove or reposition components as necessary.	HP-G
	8.	Straighten and align roof rails/headers and roof panels.	HP-G
	9.	Straighten and align rocker panels and pillars.	HP-G
	10.	. Straighten and align vehicle openings and floor pans.	HP-G
	11.	. Straighten and align quarter panels, wheelhouse assemblies, and rear body sections (including rails and suspension/powertrain mounting points).	HP-G
	12.	. Straighten and align front-end sections (aprons, strut towers, upper and lower rails, steering, and suspension/power train mounting points, etc.).	HP-G
	13.	. Determine structural repair component or replacement recommendations.	HP-G
	14.	. Identify proper cold stress relief methods.	HP-I
	15.	. Determine sectioning procedures of a steel body structure.	HP-I
	16.	. Remove and replace damaged structural components.	HP-G
	17.	. Determine the extent of damage to aluminum structural components; repair, weld, or replace.	HP-G
	18.	. Analyze and identify crush/collapse zones.	HP-I
	<u>19.</u>	. Remove and replace protective coatings on anchoring locations/pinch welds.	<u>HP-G</u>
	<u>20.</u>	. Follow manufacturers guidelines when applying heat to structural components during repair.	<u>HP-G</u>
v.		RUCTURAL ANALYSIS AND DAMAGE REPAIR Stationary Glass	
	1.	Identify considerations for removal, handling, one time use parts, and installation of advanced glass systems (comfort and safety features).	HP-G
	2.	Remove and reinstall or replace modular glass using recommended materials, <u>procedures</u> , <u>and curing times</u> .	HP-G
	3.	Check for water leaks, dust leaks, and wind noise.	HP-G
	4.	Identify considerations for pre-scan, post-scan, and recalibration procedures.	HP-G
			SA Tasks
		HP-I HP-G	<u>8</u> <u>33</u>
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# MECHANICAL AND ELECTRICAL COMPONENTS

For every task in Mechanical and Electrical Components, the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

# VI. MECHANICAL AND ELECTRICAL COMPONENTS

# A. Safety Precautions

1.	Select and use proper personal safety equipment; take necessary precautions with hazardous operations and materials in accordance with federal, state, and local regulations.	HP-I
2.	Locate OEM procedures to identify material and composition of the vehicle being repaired (mild steel, high strength steel, ultra-high strength steel, aluminum, etc.).	HP I
3.	Locate procedures and precautions that may apply to the vehicle being repaired.	HP-I
4.	Identify vehicle system precautions and/or inspections to include but not limited to supplemental restraint system (SRS), advanced driver assistance systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.	<del>HP I</del>
5.	Perform vehicle clean-up; complete quality control using a checklist on operations performed.	HP-I
<u>6.</u>	Determine telematic/connectivity of the vehicle and recognize the need to place vehicle in service mode	HP-G
	IECHANICAL AND ELECTRICAL COMPONENTS Suspension and Steering	
1.	Perform visual inspection and measuring checks to identify steering and suspension collision damage.	HP-G
2.	Identify one-time use fasteners.	HP-I
3.	Clean, inspect, and prepare reusable fasteners.	HP-I
4.	Remove, replace, inspect, or adjust power steering pump, pulleys, belts, hoses, fittings, and pump mounts.	HP-G
5.	Remove and replace power steering gear (non-rack and pinion type).  Page 66 of 94  Effective 1/1/20217/1 Revised 1/3/20236/14	

6. Inspect, remove, and replace power rack and pinion steering gear and related component	nts. HP-G
7. Inspect and replace parallelogram steering linkage components.	HP-G
8. Inspect, remove <sub>2</sub> and replace upper and lower control arms and related components.	HP-G
9. Inspect, remove <sub>1</sub> and replace steering knuckle/spindle/hub assemblies (including bearing races, seals, etc.).	igs, HP-G
10. Inspect, remove <sub>2</sub> and replace front suspension system coil springs and spring insulators (silencers).	HP-G
11. Inspect, remove, replace, and adjust suspension system torsion bars, and mounts.	HP-G
12. Inspect, remove <sub>2</sub> and replace stabilizer bar bushings, brackets, and links.	HP-G
13. Inspect, remove <sub>2</sub> and replace MacPherson strut or assembly, upper bearing, and mount.	HP-G
14. Inspect, remove, and replace rear suspension system transverse links, control arms, stabilizer bars, bushings, and mounts.	HP-G
15. Inspect, remove, and replace suspension system leaf spring(s) and related components.	HP-G
16. Inspect axle assembly for damage and misalignment.	HP-G
17. Inspect, remove <sub>2</sub> and replace shock absorbers.	HP-G
18. Diagnose, inspect, adjust, repair or replace active suspension systems and associated lin and fittings.	nes HP-G
19. Measure vehicle ride height and wheel base wheelbase according to manufacturer specifications.	HP-I
20. Inspect, remove, replace, and align front and rear frame (cradles/subframe).	HP-G
21. Diagnose and inspect steering wheel, steering column, and components.	HP-G
22. Verify proper operation of steering systems including electronically controlled, hydrau and electronically assisted steering systems.	lic HP-G
23. Diagnose front and rear suspension system noises and body sway problems; determine necessary action.	HP-G
24. Diagnose vehicle wandering, pulling, hard steering, bump steer, memory steering, torque steering, and steering return problems; determine necessary action.	ue HP-G
25. Demonstrate an understanding of wheel, suspension, and steering alignments (caster, camber, toe, SAI etc.).	HP-G
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26. Inspect tires; identify tire wear patterns, direction of rol identify nitrogen or air, check tire pressure monitoring pressure.	
27. Diagnose wheel/tire vibration, shimmy, tire pull (lead), needed repairs.	wheel hop problems; determine HP-G
28. Measure wheel, tire, axle, and hub runout; determine no	eeded repairs. HP-I
29. Reinstall wheels and torque tighten lug nuts to manufact	cturers spec using a torque wrench. HP-I
<ol> <li>Perform initialization or calibration procedures for stee suspension and/or steering system repairs.</li> </ol>	ring angle sensor (SAS) following HP-G
31. Perform a tire pressure monitoring system (TPMS) reca	alibration. HP-G
32. Lift the vehicle for inspection, service, and repair by prvehicle.	operly raising and supporting the HP-G
VI. MECHANICAL AND ELECTRICAL COMPONENTS B. Electrical	S
Note: all tasks in this section refer to low voltage systems at	nd components only
1. Demonstrate an understanding of Ohm's Law.	HP-I
<ol><li>Check for available voltage, voltage drop and current, a circuits and components with a DMM (digital multimet</li></ol>	
3. Repair wiring and connectors.	HP-G
4. Inspect, test, and replace fusible links, circuit breakers,	and fuses. HP-I
5. Perform battery state-of-charge test and slow/fast batter	ry charge. HP-I
6. Inspect_and-, clean, repair or replace battery, battery cab Remove, replace, and recharge battery.	oles, connectors, and clamps. HP-I
7. Dispose/recycle batteries according to local, state, and	federal requirements. HP-G
<ol> <li>Identify programmable electrical/electronic component indicator lamp (MIL) and fault codes; record data (pre- disconnecting battery; perform post-scan after repairs a</li> </ol>	scan) for reprogramming before
9. Inspect alignment, adjust, remove <sub>a</sub> and replace alternate and fans.	or (generator), drive belts, pulleys, HP-G

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3.0	2.Identify, handle, store, and fill with appropriate brake fluids.		HP-G
<del>2.</del>	Replace hoses, fittings, seals, and supports.		HP-G
1.	Inspect brake lines, hoses, and fittings for damage or wear; tighten fittings and surreplace brake lines (double flare and ISO types).	pports;	HP-G
	IECHANICAL AND ELECTRICAL COMPONENTS Brakes		
<u>24</u>	. Seal/protect connector ends of disconnected wiring harnesses.		<u>HP-G</u>
<del>25</del>	. Identify potential safety and materials handling concerns associated with high vol hybrid/electric vehicle battery systems.	tage	HP-G
<del>24</del>	. Identify safe disabling techniques of high voltage systems on hybrid/electric vehic	e <del>les.</del>	<del>HP G</del>
23	. Use wiring diagrams, component location, and diagnostic flow charts during diag electrical circuit problems.	nosis of	HP-G
22	. Check for module communication errors using a scan tool.		HP-G
21	. Demonstrate self-grounding procedures (anti-static) for handling electronic comp	onents.	HP-I
20	. Check operation of electrically heated mirrors, windshields, back lights, panels, ed determine needed repairs.	tc.;	HP-I
19	. Inspect, remove and replace components of electrical sunroof and convertible/retr hard top.	actable	HP-G
18	. Inspect, remove and replace components of keyless lock/unlock devices and alarm	n systems.	HP-G
17	. Inspect, remove and replace components of electric door and hatch/trunk lock.		HP-G
16	. Inspect, remove and replace power seat, motors, linkages, cables, etc.		HP-G
15	. Check operation of motorized sliding doors, lift gates tailgates, running boards, et determine needed repairs.	c.;	HP-G
14	. Check operation of power side and tailgate-windows; determine needed repairs.		HP-I
13	. Check operation of wiper/washer systems; determine needed repairs.		HP-I
12	. Remove and replace horn(s); check operation.		HP-I
11	. Inspect, test, and repair or replace switches, relays, bulbs, sockets, connectors, and wires of interior and exterior light circuits.	d ground	HP-I
10	. Check operation and aim headlamp assemblies and fog/driving lamps; determine repairs.	needed	HP-G

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1. Inspect and replace receiver/drier or accumulator/drier.	HP-G
0. Inspect, test, and replace A/C system condenser and mounts.	HP-G
. Inspect, repair or replace A/C system mufflers, hoses, lines, fittings, orifice tube, expansion valve, and seals.	HP-G
. Remove and replace A/C compressor; inspect, repair or replace A/C compressor mount.	HP-G
. Inspect, adjust, and replace A/C compressor drive belts; check pulley alignment.	HP-G
. Select oil type and install correct amount in A/C system.	HP-G
. Select refrigerant, evacuate, and recharge A/C system.	HP-G
. Review procedures for Rrecovering, labeling, and recycleing refrigerant from an A/C system in accordance with EPA section 609 guidelines.	HP-G
. Locate and identify A/C system service ports.	HP-I
. Maintain and verify correct operation of certified refrigerant recovery and recharging equipment.	HP-G
. Identify and comply with environmental regulations relating to refrigerants and coolants.	HP-G
MECHANICAL AND ELECTRICAL COMPONENTS  D. Heating and Air Conditioning	
	HP-G
1-10. Demonstrate an understanding of various types of advanced braking systems (ABS, electronic parking brake, hydraulic, electronic, traction and stability control).	HP-G
0-9. Check for bent or damaged brake system components.	HP-G
7.8.Identify the proper procedures for handling brake dust.	HP-G
-7. Inspect parking brake system operation; repair or adjust as necessary; verify operation.	HP-G
-6. Remove, clean and inspect caliper and rotor assembly and mountings for wear and damage; reinstall.	HP-I
-5. Adjust brake shoes or pads; remove and reinstall brake drums or drum/hub assemblies.	HP-G
-4. Pressure test brake hydraulic system; determine necessary action.	HP-G
-3.Bleed (manual, pressure, or vacuum) hydraulic brake system.	HP-G

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	12.	Inspect and repair A/C component wiring.	HP-G
	13.	Demonstrate an understanding of safe handling procedures associated with high voltage A/C compressors and wiring.	HP-G
	14.	13. Inspect and protect open A/C system components from contaminants during repairs.	HP-G
	<u>14.</u>	Verify and document air temperature at dash vents following repair.	HP-G
VI		IECHANICAL AND ELECTRICAL COMPONENTS Cooling Systems	
	1.	Check engine cooling and heater system hoses and belts; determine necessary action.	HP-I
	2.	Inspect, test, remove, and replace radiator, pressure cap, coolant system components, and water pump.	HP-G
	3.	Recover, refill, and bleed system with proper coolant and check level of protection; leak test system and dispose of materials in accordance with EPA regulations.	HP-G
	4.	Remove, inspect and replace fan (both electrical and mechanical), fan sensors, fan pulley, fan clutch, and fan shroud; check operation.	HP-G
	5.	Inspect, remove, and replace auxiliary oil/fluid coolers; check oil levels.	HP-G
	<del>6.</del>	Demonstrate an understanding of hybrid/electric cooling systems.	HP-G
	6.	Verify and document air temperature at floor vents following repair.	HP-G
VI		ECHANICAL AND ELECTRICAL COMPONENTS Drive Train	
	1.	Remove, replace, and adjust shift or clutch linkage as required.	HP-G
	2.	Remove and replace electronic sensors, wires, and connectors.	HP-G
	3.	Remove and reinstall powertrain assembly; inspect, replace, and align powertrain mounts.	HP-G
	4.	Remove and replace drive axle assembly.	HP-G
	5.	Inspect, remove and replace half shafts and axle constant velocity (CV) joints.	HP-G
	6.	Inspect, remove and replace drive shafts and universal joints.	HP-G
	7.	Demonstrate an understanding of safe handling procedures associated with high voltage powertrain components.	HP-G
VI		IECHANICAL AND ELECTRICAL COMPONENTS Fuel, Intake and Exhaust Systems	

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1.	Inspect, remove, and replace exhaust pipes, mufflers, converters, resonators, tail pipes, and heat shields.	HP-G
2.	Inspect, remove, and replace fuel/DEF tank, tank filter, cap, filler hose, pump/sending unit and inertia switch; inspect, depressurize, and replace fuel lines and hoses.	HP-G
3.	Inspect, remove, and replace engine components of air intake components.	HP-G
4.	Inspect, remove, and replace canister, filter, vent, and purge lines of fuel vapor (EVAP) control systems.	HP-G
	MECHANICAL AND ELECTRICAL COMPONENTS Restraint Systems	
1.	Inspect, remove, and replace seatbelt and shoulder harness assembly and components.	HP-G
2.	Inspect restraint system mounting areas for damage; repair as needed.	HP-G
3.	Inspect the operation of the seatbelt system.	HP-I
4.	Disable and enable Supplemental Restraint System (SRS).	HP-G
5.	Inspect, protect, remove, and replace Supplemental Restraint Systems (SRS) sensors and wiring; ensure sensor orientation.	HP-G
6.	Verify that Supplemental Restraint System (SRS) is operational.	HP-I
7.	Inspect, remove, replace, and dispose of deployed and non-deployed airbag(s) and pretensioners <u>following federal</u> , <u>state</u> , <u>and local regulations</u> .	HP-G
8.	Use Diagnostic Trouble Codes (DTC) to diagnose and repair the Supplemental Restraint System (SRS).	HP-G
9.	Demonstrate an understanding of advanced restraint and occupant classification systems (OCS).	HP-G
10	. Identify components of Supplemental Restraint Systems (SRS).	HP-I
VI. <u>I.</u>	MECHANICAL AND ELECTRICAL COMPONENTS Advanced Driver Assistance Systems (ADAS)	
1.	Identify types of ADAS systems (such as speed control, collision avoidance, lane departure warning and assist, and camera systems) on the vehicle being repaired.	HP-G
<u>2.</u>	Research operation of ADAS systems, sensors, and actuators, and static and/or dynamic recalibration procedures on the vehicle being repaired.	HP-G
<u>3.</u>	Prepare vehicle and ensure service area is appropriate for static ADAS system recalibration.  Page 72 of 94 Effective \(\frac{1/4/20217}{4}\)  Revised \(\frac{1/3/20236/14}{4}\)	

<u>4.</u>	Perform static/dynamic ADAS recalibration procedures.	HP-G
<u>5.</u>	Diagnose failed ADAS recalibrations, identify needed repairs.	HP-G
<u>VI.</u> <u>J.</u>	MECHANICAL AND ELECTRICAL COMPONENTS Hybrid/Electric Vehicle Service	
<u>1.</u>	Locate procedures for safe disabling and re-enabling of high voltage systems on <a href="https://hybrid/electric vehicles.">hybrid/electric vehicles</a> .	<u>HP-I</u>
<u>2.</u>	Identify potential safety and materials handling concerns associated with high voltage	

## **COLLISION REPAIR AND REFINISH FUNDAMENTALS**

For every task in Collision Repair and Refinish Fundamentals, the following safety requirements must be strictly enforced:

Comply with personal and environmental safety practices associated with clothing and proper Personal Protection Equipment (PPE); hand tools; power equipment; proper ventilation; and the handling, storage, and disposal of chemicals/materials in accordance with local, state, and federal safety and environmental regulations. Identify vehicle system precautions and/or inspections to include but not limited to Supplemental Restraint System (SRS) Inspection, Advanced Driver Assistance Systems (ADAS), hybrid/electric/alternative fuel vehicles, locations and recommended procedures before inspecting or replacing components.

#### VII. COLLISION REPAIR AND REFINISH FUNDAMENTALS

A. Damage Analysis and Estimating: Damage Analysis

<u>1.</u>	Identify components to be removed to gain access to damaged areas.	HP-G	Formatted Table
<u>2.</u>	Analyze damage to determine appropriate repair methods in accordance with manufacturer's recommendations and guidelines.	HP-G	Formatted Table
3.	Determine the direction, point(s) of impact, and extent of direct, indirect, and inertia damage.	HP-G	Formatted Table
<u>4.</u>	Perform visual inspection of non-structural components.	HP-I	Formatted Table
<u>5.</u>	Determine parts, components, material type(s) and procedures necessary for a proper repair.	<u>HP-</u> 1	Formatted Table
<u>6.</u>	Identify suspension, electrical, and mechanical component physical damage.	HP-G	Formatted Table
<u>7.</u>	Identify single (one time) use components.	HP-G	Formatted Table
VII.	COLLISION REPAIR AND REFINISH FUNDAMENTALS		
<u>B.</u>	Damage Analysis and Estimating: Estimating		
<u>1.</u>	Determine and record customer/vehicle owner information.	HP-I	Formatted Table
<u>2.</u>	Identify and record vehicle identification number (VIN) information, including nation of origin, make, model, restraint system, body type, production date, engine type, build data, and assembly plant.	HP-I	Formatted Table
3.	Identify and record vehicle mileage and options, including trim level, paint code, transmission, accessories, and modifications.	HP-4	Formatted Table
4.	Identify safety systems; determine precautions, inspections, and replacement items as required.	HP-G	Formatted Table
<u>5.</u>	Apply appropriate estimating and parts nomenclature (terminology).	<u>HP-</u> 4	Formatted Table

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	COLLISION REPAIR AND REFINISH FUNDAMENTALS  Damage Analysis and Estimating: Vehicle Construction and Parts Identification		
<u>1.</u>	Identify type of vehicle construction (unibody, body-over-frame).	HP-G	Formatted Table
<u>2.</u>	Recognize the different collision damage between unibody and body-over-frame vehicles.	HP-G	Formatted Table
<u>3.</u>	Identify impact energy absorbing components.	HP-G	Formatted Table
4.	Identify different types and strengths of substrates (steel types, aluminum, magnesium, plastic, composites, etc.)	HP-G	Formatted Table
<u>5.</u>	Identify vehicle glass components and repair/replacement procedures.	HP-G	Formatted Table
<u>6.</u>	Identify add-on accessories.	HP-G	Formatted Table
<u>7.</u>	Recognize different vehicle joining/attaching methods (e.g., welding, adhesives, rivets, etc.)	HP-G	
	COLLISION REPAIR AND REFINISH FUNDAMENTALS Refinishing: Safety Precautions and Regulations		
<u>1. i</u>	Select and use the proper personal safety equipment for surface preparation, spray gun and related equipment operation, paint mixing, matching and application, paint defects, and detailing (gloves, suits, hoods, eye and ear protection, etc.); take necessary precautions with hazardous operations and materials according to federal, state, and local regulations.	<u>HP-I</u>	
2.	Identify safety and personal health hazards according to OSHA guidelines, the "Right to Know Law", and SDS information.	<u>HP-I</u>	
<u>3.</u>	Inspect spray environment and equipment to ensure compliance with federal, state, and local regulations, and for safety and cleanliness hazards.	<u>HP-I</u>	
<u>4.</u>	Select and use a NIOSH approved respiratory protection system (supplied air/fresh air make up recommended). Perform proper maintenance in accordance with OSHA Regulation 1910.134 and applicable state and local regulations.	<u>HP-I</u>	
<u>5.</u>	Perform equipment and work area clean-up as per applicable federal, state, and local regulations.	<u>HP-I</u>	
<u>6.</u>	Demonstrate knowledge of the process for tracking of expelled VOCs. HP-G	<u>HP-G</u>	
<u>7.</u>	Follow federal, state, and local regulations regarding the handling and disposal of refinishing waste products.	<u>HP-G</u>	
	COLLISION REPAIR AND REFINISH FUNDAMENTALS Refinishing: Surface Preparation		
<u>1.</u>	Inspect, remove, store, protect, and replace exterior trim and components necessary for proper surface preparation.  Page 75 of 94  Effective \(\frac{1/1/20217/1}{Revised \(\frac{1/3/20236/14}{Revised \(1/3/202		

	2. Soap and water wash entire vehicle; use appropriate cleaner to remove contaminants.	HP-I
	3. Remove paint finish as needed.	<u>HP-I</u>
	4. Properly sand areas to be refinished.	<u>HP-I</u>
	5. Identify and select appropriate sandpaper to featheredge areas to be refinished.	<u>HP-I</u>
	6. Apply suitable metal treatment or primer in accordance with total product systems.	<u>HP-I</u>
	7. Mask and protect other areas that will not be refinished.	<u>HP-I</u>
	8. Demonstrate different masking techniques (recess/back masking, foam door type, etc.).	<u>HP-I</u>
	9. Mix primer, primer-surfacer following paint manufacturers technical data sheet instructions.	<u>HP-I</u>
	10. Apply primer onto surface of repaired area, demonstrating control of primer application by keeping the areas as small as possible.	HP-I
	11. Force curing and drying of primer coating following paint manufacturers technical data sheet.	HP-I
	12. Apply two-component finishing filler to minor surface imperfections.	<u>HP-I</u>
	13. Apply guide coat and block sand area with correct grade/grit sandpaper to which primer-surfacer has been applied.	HP-I
	14. Dry sand area to which two-component finishing filler has been applied.	<u>HP-I</u>
	15. Remove dust from area to be refinished, including cracks or moldings of adjacent areas.	<u>HP-I</u>
	16. Clean area to be refinished using a recommended final cleaning solution.	<u>HP-I</u>
	17. Prepare adjacent panels for blending using paint manufacturers procedures.	<u>HP-I</u>
	18. Identify the types of rigid, semi-rigid or flexible plastic parts to be refinished; determine the materials needed, preparation, and refinishing procedures.	<u>HP-I</u>
	19. Identify metal parts to be refinished; determine the materials needed, preparation, and refinishing procedures.	<u>HP-I</u>
	20. Identify refinishing guidelines for stationary glass flange areas to be refinished.	<u>HP-I</u>
VI	I. COLLISION REPAIR AND REFINISH FUNDAMENTALS F. Refinishing: Spray Gun and Related Equipment Operation	
	1. Inspect, clean, and determine condition of spray guns and related equipment (air hoses, regulators, air lines, air source, spray environment, and filters).	<u>HP-I</u>
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<u>2.</u>	Select spray gun setup (fluid needle, nozzle, and cap) for product being applied.	HP-I
<u>3.</u>	Test and adjust spray gun using fluid, air, and pattern control valves.	HP-I
	COLLISION REPAIR AND REFINISH FUNDAMENTALS Non-Structural Repair: Preparation	
<u>1.</u>	Inspect, remove, protect, label, store, inventory, and reinstall exterior trim and moldings.	<u>HP-I</u>
<u>2.</u>	Inspect, remove, protect, label, store, inventory, and reinstall interior trim and components.	HP-I
<u>3.</u>	Inspect, remove, protect, label, store, inventory, and reinstall body panels and components that may interfere with or be damaged during repair.	<u>HP-I</u>
<u>4.</u>	Inspect, remove, protect, label, store, inventory, and reinstall vehicle mechanical and electrical components that may interfere with or be damaged during repair.	<u>HP-I</u>
<u>5.</u>	Protect panels, glass, interior parts, and other vehicles adjacent to the repair area.	HP-I
<u>6.</u>	Soap and water wash entire vehicle; complete pre-repair inspection checklist.	HP-I
<u>7.</u>	Prepare damaged area using water-based and solvent-based cleaners.	HP-I
<u>8.</u>	Remove corrosion protection, undercoating, sealers, and other protective coatings as necessary to perform repairs.	<u>HP-I</u>
<u>9.</u>	Inspect, remove, and reinstall repairable plastics and other components for off-vehicle repair.	<u>HP-I</u>
VII.	COLLISION REPAIR AND REFINISH FUNDAMENTALS Non-Structural Repair: Outer Body Panels	
<u>1.</u>	Inspect, remove, replace, and align hood, hood hinges, and hood latch.	<u>HP-I</u>
<u>2.</u>	Inspect, remove, replace, and align deck lid, lid hinges, and lid latch.	<u>HP-I</u>
<u>3.</u>	Inspect, remove, replace, and align doors, latches, hinges, and related hardware.	<u>HP-I</u>
<u>4.</u>	Inspect, remove, replace, and align tailgates, hatches, and liftgates.	<u>HP-I</u>
<u>5.</u>	Inspect, remove, replace, and align sliding doors.	HP-G
<u>6.</u>	Inspect, remove, replace, overhaul, and align bumpers, covers, reinforcements, guards, impact absorbers, and mounting hardware.	HP-I
<u>7.</u>	Inspect, remove, replace, and align fenders and related panels.	HP-I
<u>8.</u>	Restore corrosion protection during and after the repair.  Page 77 of 94  Effective 1/1/20217/1 Revised 1/3/20236/14	

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	1.	mechanisms, and related controls.	<u>пг-1</u>
		Inspect, adjust, overhaul repair, or replace window regulators, run channels, glass, power	HP-I
VI	I. .I.	COLLISION REPAIR AND REFINISH FUNDAMENTALS  Non-Structural Repair: Moveable Glass and Hardware	
	<u>12.</u>	Mix and apply body filler.	<u>HP-I</u>
	<u>11.</u>	Locate and repair surface irregularities and straighten contours on a damaged panel using Glue-Pulling Dent Repair (GPDR).	HP-G
	<u>10.</u>	Perform proper application of body filler to aluminum.	<u>HP-G</u>
	<u>9.</u>	Perform proper metal straightening techniques for aluminum.	<u>HP-G</u>
	<u>8.</u>	Shape body filler to contour; finish sand.	<u>HP-I</u>
	<u>7.</u>	Identify different types of body fillers.	HP-G
	6.	Identify body filler defects; correct the cause and condition (pinholing, ghosting, staining, over catalyzing, etc.)	<u>HP-I</u>
	<u>5.</u>	Cold shrink stretched panel areas to proper contour.	HP-I
	<u>4.</u>	Heat shrink stretched panel areas to proper contour.	<u>HP-G</u>
	3.	Demonstrate hammer and dolly techniques.	<u>HP-I</u>
	2.	Locate and repair surface irregularities and straighten contours on a damaged body panel using power tools, hand tools, and weld-on pulling attachments.	<u>HP-I</u>
	1.	Prepare a panel for body filler by abrading or removing the coatings; featheredge, refine scratches, and clean the surface before the application of body filler.	<u>HP-I</u>
VI	I. <u>I.</u>	COLLISION REPAIR AND REFINISH FUNDAMENTALS Non-Structural Repair: Metal Finishing and Body Filling	
	<u>13.</u>	Follow manufacturers guidelines when applying heat to non-structural components during repair.	HP-G
	<u>12.</u>	Inspect and identify labels/decals and replace as necessary.	HP-G
	<u>11.</u>	Identify one-time use fasteners.	<u>HP-I</u>
	<u>10.</u>	Restore sound deadeners and foam materials.	HP-G
	<u>9.</u>	Replace seam sealer to match OEM appearance.	HP-I

<u>2.</u>	Inspect, adjust, repair, remove, reinstall, or replace weather-stripping.	HP-G
<u>3.</u>	Inspect, remove, repair, or replace, and adjust removable power operated roof panel and hinges, latches, guides, handles, retainer, and controls of sunroofs.	HP-G
VII.		
<u>K.</u>	Non-Structural Repair: Plastics, Adhesives, and Welding	
<u>1.</u>	Identify the types of plastics; determine repairability.	<u>HP-I</u>
<u>2.</u>	Identify location of damage relative to safety systems (ADAS); determine repairability according to manufacturer repair procedures.	HP-G
<u>3.</u>	Clean and prepare the surface of plastic parts; identify the types of plastic repair procedures.	HP-I
<u>4.</u>	Repair rigid, semi-rigid, and flexible plastic panels.	HP-I
<u>5.</u>	Remove, replace, or repair damaged areas of rigid exterior composite panels.	HP-G
<u>6.</u>	Repair plastic parts by welding (nitrogen or airless).	HP-I
<u>7.</u>	Perform a single-sided adhesively bonded cosmetic repair.	HP-I
<u>8.</u>	Perform a double-sided adhesively bonded repair.	<u>HP-I</u>
<u>9.</u>	Perform an adhesively bonded or welded tab repair.	<u>HP-I</u>
<u>10</u>	Shape and reform damaged plastic.	HP-G
VII.	COLLISION REPAIR AND REFINISH FUNDAMENTALS  Mechanical and Electrical Components: Suspension and Steering	
<u>1.</u>	Reinstall wheels and tighten lug nuts to manufacturers spec using a torque wrench.	HP-I
VII.	COLLISION REPAIR AND REFINISH FUNDAMENTALS  . Mechanical and Electrical Components: Electrical	
Note:	all tasks in this section refer to low voltage systems and components only	
<u>1.</u>	Remove, replace, and recharge battery.	HP-I
<u>2.</u>	Check operation and aim headlamp assemblies and fog/driving lamps.	HP-G
<u>3.</u>	Remove and replace horn(s); check operation.	HP-I
<u>4.</u>	Check operation of wiper/washer systems.	<u>HP-I</u>
	COLLISION REPAIR AND REFINISH FUNDAMENTALS	
<u>N.</u>	Mechanical and Electrical Components: Fuel, Intake and Exhaust Systems	(2022
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1. Remove, and replace air intake components.

HP-G

<u>CF Tasks</u> <u>HP-I</u> 71 <u>HP-G</u> 31 <u>Total</u> 102

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## TASK LIST PRIORITY ITEM TOTALS (by area)

#### **Damage Analysis, Estimating, Customer Service (DAECS)**

HP-I = 2916 9590% = 27-14 Tasks HP-G = 3846 9085% = 34-39 Tasks

## Painting and Refinishing (PR)

HP-I = 58 9590% = 55-52 Tasks HP-G = 3433 9085% = 28 Tasks

## Non-Structural Analysis and Damage Repair (NS)

HP-I = 3534 9590% = 33-31 TasksHP-G = 2425 9085% = 22-21 Tasks

## Welding, Cutting, and Joining (WE)

 $HP-I = \frac{1713}{9590\%} = \frac{16-12}{12} Tasks$  $HP-G = \frac{56}{9085\%} = \frac{4-12}{12} Tasks$ 

#### Structural Analysis and Damage Repair (SA)

 $HP-I = \frac{138}{9590\%} = \frac{12-7}{7} Tasks$  $HP-G = \frac{3033}{9085\%} = \frac{27-28}{27-28} Tasks$ 

## **Mechanical and Electrical Components (ME)**

HP-I =  $\frac{3+26}{9590}$  =  $\frac{29-23}{758}$  Tasks HP-G =  $\frac{8396}{9085}$  =  $\frac{75-82}{758}$  Tasks

## Collision Repair and Refinish Fundamentals (CF)

 $\frac{\text{HP-I}}{\text{HP-G}} = \frac{71}{31}$   $\frac{90\%}{85\%} = \frac{64}{26}$ 

\*100% Required Workplace Employability Tasks Foundational Skills = 1831 Tasks

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#### **DEFINITIONS – TECHNICAL TERMS**

- 1. ABRADE (see SAND)
- 2. <u>ACTIVE SUSPENSION SYSTEM</u> A continuously controlled self-adjusting suspension system.
- 3. ADJUST To bring components or equipment to specified operational settings.
- 4. ADAS (ADVANCED DRIVER ASSISTANCE SYSTEMS) groups of electronic technologies that assist drivers in acceleration, braking, and steering functions.
- 3-5.AIR PURIFYING RESPIRATOR Uses a filter, cartridge, or canister to remove specific air contaminates by passing ambient air through the purifying element.
- 4.6.ALIGN (REALIGN) To adjust components to a line or predetermined relative position.
- 5.7.ANALYZE To examine the relationship of components of an operation.
- 6.8.ANCHOR To hold in place.
- 7-9.APPLY To put on, attach, or affix chemicals, components or parts by spraying, brushing, spreading or using hardware.
- 8.10. BLEED To remove air from a closed system.
- 9-11. <u>BUFF</u> To remove fine scratches, usually from a painted surface, using a fine abrasive such as compounds and polishes.
- 10.12. CHECK (SEE VERIFY).
- 44-13. CLEAN To rid component of extraneous matter for the purpose of reconditioning, repairing, measuring, or reassembling.
- 12-14. COLD SHRINK To restore contour, shape, and dimensions to stretched sheet metal areas utilizing appropriate hammer and dolly techniques.
- 13.15. CONDITION To prepare for future action.
- 14.16. DENIB To remove dust/dirt particles in a painted surface.
- <u>15.17. DETERMINE</u> To establish the type and extent of damage to a component or the procedure to be used to affect the necessary repair.
- 16-18. DEVELOP (PLAN) To identify, arrange or organize the steps or procedural components into a logical sequence of actions.

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- 47-19. DIAGNOSE To locate the root cause or nature of a problem by using a specified procedure.
- 18-20. EVACUATE To remove air, fluid or vapor from a closed system by use of a vacuum pump.
- 49.21. FEATHEREDGE To taper and smooth the edges of a damaged area using abrasives.
- 20.22. FILL (REFILL) To bring fluid level to specified point or volume.
- 21.23. FLUSH To use a fluid to clean an internal system.
- 22.24. GRIND To remove material using a motor-driven abrasive wheel, disk or pad.
- 23.25. HEAT SHRINK To restore contour, shape and dimensions to stretched sheet metal areas by applying heat and utilizing appropriate hammer and dolly techniques.
- 24.26. IDENTIFY To establish the identity of a vehicle or component prior to service; to determine the nature or degree of a problem.
- 25-27. INSPECT (CHECK) To verify condition by performing an operational or comparative examination.
- <del>26.</del>28. INSTALL (REINSTALL) To secure or attach a component in its proper position in a system.
- 27.29. LEAK TEST To check for and/or locate leaks in a component or system.
- 28.30. LOCATE To find by using tools, measuring instruments, equipment or the senses.
- 29.31. MASK To protect a component or area from incidental damage from the application of refinishing materials.
- 30.32. MEASURE To compare existing dimensions to specified dimensions by the use of calibrated instruments and gauges.
- 31.33. MIX To combine or blend into one mass or mixture.
- 32-34. PERFORM To accomplish a procedure in accordance with established methods and standards.
- 33.35. PLAN (see DEVELOP)
- <u>34-36. PROTECT</u> To take actions to prevent damage to areas of the vehicles adjacent to the repair area.
- 35.37. REALIGN (see ALIGN)
- 36.38. REDUCE To lower the viscosity of a refinishing material.

- 37.39. REFILL (see FILL)
- 38.40. REFINISH To apply cleaners, paint, and other finishing materials to the repair areas.
- 39.41. REINSTALL (see INSTALL)
- 40.42. REMOVE To disconnect and separate a component from a system.
- 41.43. REPAIR (RESTORE) To return damaged areas to acceptable size, dimensions, shape, performance characteristics and condition.
- 42.44. REPLACE To exchange a damaged component with a new or used component.
- 43.45. RESTORE (SEE REPAIR)
- 44.46. ROUGH SAND To remove body filler, primer/substrate, or finish materials using coarse abrasives.
- 45.47. SAND (ABRADE) To abrade or level the surface.
- 46.48. SCUFF To abrade or degloss a surface for the purpose of adhesion.
- 47.49. SELECT To choose the correct part, tool, equipment or setting during an assembly, adjustment or procedure.
- 48.50. SETUP To select and assemble components, assemblies or parts in order or combination to produce desired results.
- 49.51. STORE To organize and put away parts, hardware, and components for future retrieval and use.
- 50.52. STRAIGHTEN To remove bends, creases, and other damage while returning a component to acceptable size, shape, and condition.
- 51.53. STRUCTURAL COMPONENTS Any part of a vehicle's structure that bears loads, provides strength, and when removed or altered would compromise the integrity of the vehicle.
- 52.54. SUBSTRATE A painted, primed or bare surface.
- 53.55. TINT To adjust the color or hiding ability of refinishing materials.
- 54.56. VERIFY (CHECK) To confirm a condition, adjustment or setting.
- 55.57. WASH To clean by spraying, dipping, rinsing, rubbing or scrubbing.
- 56.58. WELD To join metal or plastic pieces together by using a thermal process, often adding filler material to the joint.

### TOOLS AND EQUIPMENT

Local employer needs and the availability of funds are key factors for determining each program's structure and operation. The ASE Education Foundation Program Standards recognize that not all programs have the same needs, nor do all programs teach 100 % of the collision repair & refinish tasks. Therefore, the basic philosophy for the tools and equipment requirement is as follows: for all tasks which are taught in the program, the training should be as thorough as possible with the tools and equipment necessary for those tasks. In other words, if a program does not teach a particular task, the tool from the tool list associated with that task is not required.

The tool lists are organized into three basic categories: *Hand Tools, General Lab/Shop Equipment*, and *Specialty Tools and Equipment*. The specialty tools and equipment section is further separated into the four Collision Repair & Refinish Accreditation task categories. When referring to the tools and equipment list, please note the following:

- A. The organization of the tool list is not intended to dictate how a program organizes its tool crib or student tool sets (i.e., which tools should be in a student set, if utilized, and which should be in the tool crib or shop area).
- B. Quantities for each tool or piece of equipment are determined by the program needs; however, sufficient quantities to provide quality instruction should be on hand.
- C. For *Specialty Tools and Equipment by Area*, the program need only have those tools for the areas being accredited.
- D. Programs may meet the equipment requirements by borrowing special equipment or providing for off-site instruction (e.g., in a dealership or independent repair shop). Use of borrowed or off-site equipment *must* be appropriately documented.
- E. No specific brand names for tools and equipment are specified or required.
- F. Although the Program Standards recommend that programs encourage students to begin to build their own tool sets, this is not a requirement. However, many employers require an entry-level technician to provide his/her own basic hand tool set.

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## HAND TOOLS

## (Contained in individual sets or the tool crib in sufficient quantities to permit efficient instruction)

Adjustable Wrenches – 6" and 12"	Punch Set	
Allen (Wrench or Socket) Set – Standard (.050"-3/8")	Screwdriver - Blade Type:	
Allen (Wrench or Socket) Set – Metric (2mm - 7mm)	Stubby	Formatted: Indent: First line: 0"
Chisel Set	6", 9", 12"	
Combination Wrenches:	Offset	
Standard (1/4" - 1") (optional)	Screwdrivers - Phillips:	
Metric (7mm - 24mm)	Stubby #1, #2	
Crowfoot Wrench Set – Metric (optional)	6" #1, #2	
Crowfoot Wrench Set – Standard (optional)	12" #3	
Drills – 3/8" and 1/2" variable speed, reversible	Offset #2	
Flare Nut (tubing) Wrenches:	Torx® Set:	
Standard 3/8" – 3/4" (optional)	T8, T10, T15, T20, T25, T27, T30, T40, T50, T55	
Metric 10mm – 17mm	Torx® External Set:	
Flashlight and batteries	E8, E10, E15, E20, E27, E30, E40, E45, E50, E55	
Hack Saw and blades	Torx® Plus Set: TX	
Hammers:	Screw Extractor Set	
16 oz. Ball Peen	Screw Starter:	
Brass	Phillips	
Dead Blow Mallet	Standard	
Plastic Tip	Socket Set - 1/4" Drive:	
Sledge	1/4" - 1/2" Standard Depth (optional)	
Soft Faced	1/4" - 1/2" Deep (optional)	
Rubber Mallet	6mm - 12mm Standard Depth	
Impact Wrenches – 3/8" and 1/2"	6mm - 12mm Deep	
Inspection Mirror	Flex/Universal Type - Metric (standard optional)	
Pickup Tool – Magnetic and Claw type	Universal Joint	
Pliers:	3", 6" Extensions	
Combination	Ratchet	
Hose Clamp		
Locking Jaw		
Needle Nose		
Side Cutting		
Slip Joint (Water Pump)		
Snap Ring Plier Set - internal and external		

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Socket Set - 3/8" Drive:	
5/16" - 3/4" Standard Depth (6 point) (optional)	
3/8" - 3/4" Deep (6 point) (optional)	
9mm - 19mm Standard Depth	
9mm - 19mm Deep	
M4 – M18 Triple Square	
3", 6", 12", 18" Extensions	
Flexhead Ratchet	
Impact Sockets - 3/8" - 3/4" Standard (optional)	
Impact Sockets - 10mm - 19mm	
Ratchet	
Universal Joint	
Socket Set - 1/2" Drive:	
7/16" - 1 1/8" Standard Depth (optional)	
7/16" - 1 1/8" Deep (optional)	
10mm - 25mm Standard Depth	
10mm - 25mm Deep	
5", 10" Extensions	
Flex Handle (Breaker Bar)	
Impact Sockets Standard 7/16" - 1 1/8" (optional)	
Impact Sockets 12mm - 32mm	
Ratchet	
Torque Wrenches (Sound/Click)Type:	
<u>1/4" or</u> 3/8" Drive in. lb. (30 - 250)	
3/8" Drive ft. lb. (5 - 75)	
1/2" Drive ft. lb. (50 - 250)	

## GENERAL LAB/SHOP EQUIPMENT

The tools and equipment on this list are used in general lab/shop work but are not generally considered to be individually owned hand tools. A well-equipped, accredited program should have all of these general tools and equipment readily available, in proper working order, and in sufficient quantity to provide quality instruction.

1	
Air Blow Guns - OSHA Standard	
Air System - Air Compressor	
Air Hoses - with quick release couplings	
Air Lines	
Regulator	
Water Extractors	
Air Transformer/Regulators	
Chamois (synthetic)	
Coolant Drain Pan	
Corrosion Protection Application Equipment	
Creepers	
Grounded Extension Cords	
Heat Lamp (optional)	
Hood Props	
Infrared Non-Contact Thermometer	
Jack Stands	
Oil Drain/Storage Pan	
Overhead Ventilation - for welding area	
Part Cart	
Pressure Washer (optional)	
Service Jacks	
Shop Brooms	
Dust Pans	
Floor Squeegee	
Floor Mop and Bucket	
Sponges	
Step Ladder	
Storage Cabinets	
Towels	
Trash Cans in accordance with local, state, and	
federal regulations	
Trouble/Work Lights – non-incandescent	
Wet/Dry Shop Vac	
Water Hose	
Water Hose Nozzle	
Work Benches – steel top with vice	
Work Stands – portable	
Wheel Caster System (Wheel Dollies)	

## **SPECIAL SAFETY ITEMS**

 $(All\ equipment\ must\ meet\ or\ exceed\ federal,\ state,\ and\ local\ regulations.)$ 

Bloodborne Pathogen Kit	Lineman Gloves (for use with hybrid vehicles)
*Ear* Hearing Protection - for students,	
instructors, and visitors	OSHA "Right to Know" Compliance Kit
	Protective Gloves and Clothing - for handling
Eye Wash Basin	paint and related chemicals
	Respiratory Protection Equipment – as required by
Eye Wash Station, portable (saline)	OSHA
Fire Extinguishers - by type as required	Safety Cans - for solvents, rags, etc.
	*Safety Glasses, Clear and Tinted Face Shields,
	and Goggles, with ANSI Z 87 rating - for students,
First Aid Kit (per written first aid policy)	instructors, and visitors
Flammable Material Storage Locker – meeting	*Safety Shoes - as required by state or local
fire and building codes	<u>regulations</u>
	Safety Shower - as required by state or local
Hazardous Spill Response Kit	regulations
	Vacuum System - for air sanders – dust extraction
	vacuum – stand alone or central system
Hybrid/Electric Vehicle Safety Kit (optional)	(recommended)
	* = Individual Student Items
Cut-Proof Gloves	

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## MISCELLANEOUS TOOLS

Caulking Gun	Tin Snips
C-clamps – assorted	Tire Pressure Gauge
Heat Gun	Tire Inflator
Hole Saw Set – 1/2" to 2"	Twist Drill Sets:
<del>Oil Can (Pump Type)</del>	Standard - 1/64" - 1/4" by 1/16" and Metric Equivalent
Panel Splitter (hand held blades/accessories)	Standard - 1/4" - 1/2" by 1/16" and Metric Equivalent
Pry Bar Set	Wire Brushes - hand and powered
Putty Knife	Special Removing and Releasing Tools:
Rivet Guns - heavy duty blind and large for	
3/16" and 1/4"	Door handle removing tool
Sanding Tools - assorted	Miscellaneous interior and exterior trim removing tools
Scrapers	Moulding removal tools
Scratch Awl	Spring lock line removal tool set (A/C, fuel line, etc.)
Tap and Die Sets - Metric (standard optional)	Stationary glass removal tools (optional)
Tape Measure – Standard and Metric	Windshield wiper removing tool

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## **BODY WORKING TOOLS**

Assorted files - for metal and plastic finishing, including:	Dollies:
Body Files	Bumping File
Hand Sanding Pads	Dinging Spoon
Metal Files	Door skin Dolly
Mixing Board	Fender Dolly
Sanding Blocks (short and long)	Inside Heavy Duty Spoon
Sanding Boards (short and long)	Inside High Crown
Body Hammers:	Inside Medium Crown
Cross Chisel	Spoon Dolly ("Dolly on a stick")
Door Skin Hammer	Toe Dolly
General Purpose Pick	Universal Dolly
Large Face Finishing	Filler Spreaders and Applicators – assorted types and sizes
Long Pick	Picks – assorted
Short Utility Pick	
Shrinking	

## ALUMINUM REPAIR TOOLS (RECOMMENDED)

Abrasive toolss	GMAW Welder Synergic Pulse
Body Files	Hammers
Dedicated (Clean) Repair Station	Self-Piercing Rivet Guns
Dent Pulling Equipment	Stainless Steel Wire Brush
	Wet Mix Technology Dust Extraction System
Dollies	approved for aluminum
Dye Penetrant	Glue Pull System

# HYBRID/ELECTRIC VEHICLE TOOLS & EQUPMENT (RECOMMENDED)

Hybrid/Electric Vehicle Safety Kit	Insulated Retrieval Hook	For	rmatted Table
Electrical Insulating Gloves – must meet CAT 0	<u>Insulation Tester/Multimeter and leads – must</u>		
1000 VAC and 1500 VDC electrical safety	meet CAT III 600 volt, CAT III 1000 volt, or		
glove rating – may have expired certification if	CAT IV 600 volt rating		
used for demonstration only			
EV charging equipment	Battery Lift Table		
Vehicle lift with weight and physical	Leather Gloves to go over Electrical Insulating		
configuration appropriate for hybrid/electric	Gloves		
vehicles			

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## SPECIALTY TOOLS AND EQUIPMENT

#### FOR EACH ACCREDITATION AREA

This section covers the tools and equipment a lab/shop should have for training in any given specialty area. This equipment is specialized and it must be available in the lab/shop or to the program. No specific type or brand names are identified because they will vary in each local situation.

For all tasks which are taught in the program, the training should be as thorough as possible with the tools and equipment necessary for those tasks. In other words, if a program does not teach a particular task, the tool from the tool list associated with that task is not required.

## DAMAGE ANALYSIS, ESTIMATING, AND CUSTOMER SERVICE

		J2534 compatible Scan Tool, capable of	
Computerized Estimating System	_	performing adaptations/recalibrations	_
Digital camera or tablet with camera	_	Tape Measure – Metric	_
Fram gauge			_

## PAINTING AND REFINISHING

Air Amplifier/Venturi Style Blower used to dry	Paint Storage Room/Locker in accordance with
waterborne paint (optional)	local, state, and federal regulations
	Personal Safety Equipment (painting gloves,
	suits, hoods, and NIOSH-approved respiratory
Air Cap Test Gauge (optional)	<u>protection systems,</u> respirators, etc.)
Color-matching Light System	Portable Paint Curing Equipment (infrared)
Electronic Dry Film Thickness Gauge with a +	
or - of 1/10th of a mil thickness capabilities	
(ferrous/non-ferrous)	Positive Pressure Air Respirator
Enclosed Paint Spray Booth to comply with	
local, state and federal regulation (downdraft	
booth recommended)	Power Sanders
	Prep Station - (recommended) in accordance with
Gun Washer for Waterbase (Optional)	local, state, and federal regulations
Hand Sanding Pads	Sanding Blocks (short and long)
	Spray Guns - HVLP (high volume low pressure)
Masking Equipment -	or compliant with high air flow fittings
	Spray gun cleaning equipment or disposal
	disposable liner cup system in accordance with
Car <u>C</u> Covers / <u>Plastic Sheeting</u>	local, state, and federal regulations
	Ultrasonic film thickness gauge – plastic
Paper and Tape Dispenser	(optional)
Wheel Covers	UV Curing Light (optional)
Paint Mixing Bank with Measuring Equipment	Variable Speed Buffer/Polisher
Paint Mixing Room (in accordance with local,	
state, and federal regulations)	Viscosity Cups (optional)
	Waste disposal/recycle program in accordance
Paint Shaker	with local, state, and federal regulations
Paint-Parts Stands (aAssorted)	Waterborne Spray Gun Equipment (o⊕ptional)
Anti-static gun (optional)	Dust extraction equipment (optional)

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# NON-STRUCTURAL ANALYSIS AND DAMAGE REPAIR (BODY COMPONENTS)

Abrasive Cut-off Tool and Discs	Panel Splitter
Anchoring System (recommended)	Slide Hammer - complete with attachments
Car Lift (capable of totally lifting the vehicle)	· .
(recommended)	Stationary Power Tools -
Glue Hole Pull Equipment (optional)	Bench Grinder
GMAW Welders and accessories (flow meter,	
cart, gas cylinder, nozzle cleaner) (140 amp	
minimum, 180 amp M minimum	D 31 D (
recommended)	Drill Press (recommended)
Heat Shrinking Tool	Welding Safety Equipment - to include:
Plasma Cutting Torch (recommended)	Aprons
Portable Hydraulic Ram - with attachments	Face Shields
Plastic and Adhesives Tools -	Gloves
Plastic Welder	Goggles
Die Grinding Tool Set	Helmets
Disc Grinder —3"	Jackets
Structural Adhesives Guns (dispenser) - two-	D
component	Respirators
Portable Power Tools -	Safety Glasses
Abrasive Blaster and appropriate personal safety equipment (recommended)	Skull Con
Eraser Wheel	Skull Cap Welding Blanket
Angle Grinders	Welding Pliers
Hole Punch	And all appropriate safety equipment  Squeeze-type Resistant Spot Welder (STRSW)
	(9,00010,000 amp/344-790 lb. (351 daN deca
	newtons clamping force at the electrode tip
	minimum inverter technology) (recommended)
Metal Shears (optional)	with shunt pliers
Mini Belt Sander for Removal of Plug Welds	Weld-on Pulling Tool and Attachments
Nibbler (optional)	
Power Reciprocating Saw and Blades	
Sanders	
Spot Weld Removal Tool (optional)	

## STRUCTURAL ANALYSIS AND DAMAGE REPAIR

**Everything listed under Non-Structural Analysis and Damage Repair (Body Components) plus:** 

Blind Rivet Tool 3/16" – 1/4" (3,822 lbsf.		
Minimum)	Pulling and Holding Equipment Set:	
Body over frame and unibody anchoring		
systems (recommended)	Body Clamps (recommended)	
Frame/Unibody Straightening Equipment –		
Bench/rack system with pinch weld		
clamps/anchoring system and with multiple		
pull capacity	Safety Chains/Cables	
GMAW (Pulse) Welder and accessories (flow		
meter, cart, gas cylinder and nozzle cleaner)	Sill Clamps Universal Anchoring System	
220 Volt 180 amps	(recommended)	
	Three-dimensional Measuring System with the	
Heat Monitoring Crayons	capability to measure the total vehicle.	 Formatted Table
Grounded Extension Cord (220 volt) (optional)	Tram Gauges	

## MECHANICAL AND ELECTRICAL COMPONENTS

A/C Recyclinge/Recovery Machine (optional)	Jumper Wire Set (with various adapters)	
	Laptop/Tablet with applicable Diagnostic	
AGM Battery Charger/Booster compatible	Software & Tools or Scan Tool with OBDII	
with boost capability (optional)	capabilities	
Battery Post Cleaner	Oil Filter Wrenches	
	Plugs and Caps for Hydraulic, Fluid and A/C	
Battery Terminal Pliers	Lines	
Battery Terminal Puller	Portable Battery Jump Box	
	Pressure Bleeder/Scan Box for bleeding antilock	
Brake Bleeder - vacuum assisted	braking system	
Brake Spoon	Soldering Gun/Iron	
	Torx ® Tamper Proof Set: T8, T10, T15, T20,	
Connector Pick Tool Set	T27, T30, T40	
	Vac and Fill Equipment to Extract and Install	
Coolant Tester	Fluids (oil, transmission, <u>coolant</u> , etc.)	
Cooling System Pressure Tester	Wheel Alignment System (4-wheel) (optional)	
DMM DVOM (Digital Multimeter Volt-	<b>←</b>	
Ohmmeter)	Wire and Terminal Repair Kit	
	ADAS recalibration targets and related equipment	
Flexible Dial Indicator Gauge (optional)	(optional)	

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Computarized Estimating Crystom		Formatted Table
Computerized Estimating System		Formatted Table
recommended)		
Air Amplifier/Venturi Style Blower used to dry	Paint Storage Room/Locker in accordance with	
vaterborne paint (optional)	local, state, and federal regulations	
Enclosed Paint Spray Booth or Spray	Personal Safety Equipment (painting gloves,	
Environment to comply with local, state and	suits, hoods, and NIOSH-approved respiratory	
ederal regulation (downdraft booth	protection systems, respirators, etc.)	
ecommended)		
Hand Sanding Pads	Portable Paint Curing Equipment (infrared)	
Masking Equipment -	Power Sanders	
Car Covers / Plastic Sheeting	Sanding Blocks (short and long)	
Paper and Tape Dispenser	Spray Guns - HVLP (high volume low pressure)	
	or compliant with high air flow fittings	
Paint Mixing Room (in accordance with local.	Spray gun cleaning equipment or disposable liner	
tate, and federal regulations) (recommended)	cup system in accordance with local, state, and	
	federal regulations	
Paint Shaker	Waste disposal/recycle program in accordance	Formatted Table
	with local, state, and federal regulations	
Parts Stands (assorted)		
Glue Pull Equipment	_Disc Grinder	
Heat Shrinking Tool	Structural Adhesives Guns (dispenser) - two-	
	component	
Portable Hydraulic Ram - with attachments	Portable Power Tools -	
optional)		
Plastic and Adhesives Tools -	Eraser Wheel	
Plastic Welder	Slide Hammer - complete with attachments	Formatted Table
Die Grinding Tool Set	Weld-on Pulling Tool and Attachments	
AGM Battery Charger/Booster	Battery Terminal Pliers	
Battery Post Cleaner	Battery Terminal Puller	